

Dane County Contract Addendum Cover Sheet

Revised 06/2021

Res 185
Significant

BAF # 21152
Acct: LG
Mgr: LG
Budget Y/N: NA

Contract # Admin will assign	83844B
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Dept./Division	Human Services / BPHCC	Vendor Name	Marco Technologies LLC
Brief Addendum Title/Description	Extend contract for Phone maintenance services for BPHCC	Vendor MUNIS #	29178
		Addendum Term	1/1/22 - 12/31/26
		Amount (\$)	\$ 125,000.00

Department Contact Information		Vendor Contact Information	
Contact	Spring Larson, Contract Coordination Assistant	Contact	Jeff Weber
Phone #	608-242-6391	Phone #	920-687-3731
Email	dcdhscontracts@countyofdane.com	Email	jeff@weber@marconet.com
Purchasing Officer	Pete Patten		

Purchase Order – Maintenance or New PO					
<input type="checkbox"/>	PO Maintenance Needed PO#	Org:	Obj:	Proj:	
		Org:	Obj:	Proj:	
<input type="checkbox"/>	No PO Maintenance Needed – this addendum does not change the dollar amount of the contract.				
<input checked="" type="checkbox"/>	New PO / Req. Submitted Req#	Org: BPHCADM	Obj: 22736	Proj:	
		Org:	Obj:	Proj:	

Budget Amendment	
<input type="checkbox"/>	A Budget Amendment has been requested via a Funds Transfer or Resolution. Upon addendum approval and budget amendment completion, the department shall update the requisition in MUNIS accordingly.

Total Contracted Amount – List the Original contract info, then subsequent addenda including this new addendum					
A resolution is required when the total contracted amount first exceeds \$100,000. Additional resolutions are then required whenever the sum(s) of any additional addenda exceed(s) \$100,000	Addendum #	Term	Amount	Resolution	
	Original	1/1/17 - 12/31/21	\$ 111,410.00	<input type="checkbox"/> None	Res# 2016 RES-385
	A	1/1/20-12/31/21	\$ 0.00	<input checked="" type="checkbox"/> None	Res#
	B	1/1/22 - 12/31/26	\$ 125,000.00	<input type="checkbox"/> None	Res# 2021 RES-185
				<input type="checkbox"/> None	Res#
				<input type="checkbox"/> None	Res#
				<input type="checkbox"/> None	Res#
Total Contracted Amount			\$ 236,410.00		

Contract Language Pre-Approval – prior to internal routing, this contract has been reviewed/approved by:		
<input type="checkbox"/> Corporation Counsel:	<input type="checkbox"/> Risk Management:	<input type="checkbox"/> No Pre-Approval

APPROVAL
Dept. Head / Authorized Designee
<i>Shawn Tessman</i>

APPROVAL – Contracts Exceeding \$100,000	
Director of Administration	Corporation Counsel
<i>Greg Brockmeyer</i>	<i>David Gault</i>

APPROVAL – Internal Contract Review – Routed Electronically – Approvals Will Be Attached			
DOA:	Date In: <u>9/24/21</u>	Date Out: _____	<input checked="" type="checkbox"/> Controller, Purchasing, Corp Counsel, Risk Management

Goldade, Michelle

From: Goldade, Michelle
Sent: Tuesday, September 28, 2021 2:18 PM
To: Hicklin, Charles; Patten (Purchasing), Peter; Gault, David; Lowndes, Daniel
Cc: Stavn, Stephanie; Oby, Joe
Subject: Contract #83844B
Attachments: 83844B.pdf

Tracking:	Recipient	Read	Response
	Hicklin, Charles	Read: 9/28/2021 2:48 PM	Approve: 9/28/2021 2:49 PM
	Patten (Purchasing), Peter		Approve: 9/28/2021 2:31 PM
	Gault, David	Read: 9/28/2021 3:54 PM	Approve: 9/28/2021 3:55 PM
	Lowndes, Daniel	Read: 9/28/2021 2:32 PM	Approve: 9/28/2021 2:44 PM
	Stavn, Stephanie	Read: 9/28/2021 4:00 PM	
	Oby, Joe		

Please review the contract and indicate using the vote button above if you approve or disapprove of this contract.

Contract #83844B
Department: Human Services/Badger Prairie HCC
Vendor: Marco Technologies LLC
Contract Description: Extend contract for phone maintenance services at BPHCC (Res 185)
Contract Term: 1/1/22 – 12/31/26
Contract Amount: \$125,000

Michelle Goldade

Administrative Manager
Dane County Department of Administration
Room 425, City-County Building
210 Martin Luther King, Jr. Boulevard
Madison, WI 53703
PH: 608/266-4941
Fax: 608/266-4425
TDD: Call WI Relay 711

Please Note: I currently have a modified work schedule...I am in the office Mondays and Wednesdays and working remotely Tuesdays, Thursdays and Fridays in accordance with COVID 19 response guidelines.

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2021 RES-185

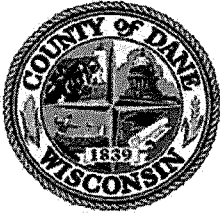
**EXTENSION OF CONTRACT MARCO TECHNOLOGIES LLC
AT THE BADGER PRAIRIE HEALTH CARE CENTER DCDHS – BP DIVISION**

Marco Technologies, LLC provided the phone hardware and software systems related to all aspects of the Badger Prairie Health Care Center (BPHCC) telecommunication system. A large component of the BPHCC telecommunications systems involves wireless phones carried by nursing staff. Annual maintenance and support of this system is critical to ensure a working system in a patient care environment. Based on the sole service provider nature of this service, Department of Administration and BPHCC solicited a quote from the provider to lock in pricing for five (5) years.

NOW, THEREFORE, BE IT RESOLVED that the County Board approves this contract for the period January 1, 2022 through December 31, 2026 in amounts not to exceed as follows:

<u>Badger Prairie Health Care Center:</u>	<u>Contract Amount</u>
Marco Technologies, LLC	\$125,000

BE IT FINALLY RESOLVED that the payment for the first year of the contract identified above be authorized at this time.



DANE COUNTY CONTRACT

ADDENDUM # 83844 B

Revised 06/2021

THIS ADDENDUM, made and entered into effective as of the date by which both parties hereto have executed this document, by and between the County of Dane (hereinafter referred to as "County") and Marco Technologies LLC (hereinafter, "Provider").

WITNESSETH:

WHEREAS Provider and County, by a separate document (hereinafter, the "Master Agreement"), Dane County Contract # 83844, have previously entered into a contractual relationship pursuant to which maintenance and on call support services for VoIP phone equipment and wireless communications systems are provided by the Provider, and

WHEREAS County and Provider wish to amend the Master Agreement in order to extend the term of the contract and revise Schedule A.

NOW, THEREFORE, in consideration of the above premises and the mutual covenants of the parties hereinafter set forth, the receipt and sufficiency of which is hereby acknowledged by each party for itself, the parties do agree as follows:

1. The Master Agreement shall remain in full force and effect unchanged in any manner by this addendum except as changes are expressly set forth herein. This addendum shall control only to the extent of any conflict between the terms of the Master Agreement and this addendum.
2. The Master Agreement, and any amendment or addendum to it, may be executed and transmitted to any other party by legible facsimile reproduction or by scanned legible electronic PDF copy, and utilized in all respects as, an original, wet-inked manually executed document. Further, the Master Agreement and any amendment or addendum thereto, may be stored and reproduced by each party electronically, photographically, by photocopy or other similar process, and each party may at its option destroy any original document so reproduced. All parties hereto stipulate that any such legible reproduction shall be admissible in evidence as the original itself in any judicial, arbitration or administrative proceeding whether or not the original is in existence and whether or not such reproduction was made by each party in the regular course of business. This term does not apply to the service of notices under the Master Agreement, or any subsequent amendment or addendum.
3. The term of the contract is extended through 12/31/26 to continue the annual maintenance program for 5 years, at a cost of \$25,000 per year for a total of \$125,000.
4. The annual maintenance services to be provided for this extension are outlined on the attached Schedule A – Scope of Services.

IN WITNESS WHEREOF, the parties, by their respective authorized representatives, have set their hands and seals as of the dates set forth below.

FOR PROVIDER:

Jeff Weber

Jeffrey Weber
Director of IT Service

9/8/21

Date

* * *

FOR COUNTY:

Joseph T. Parisi
Dane County Executive

Date

Scott McDonell
Dane County Clerk

Date

SCHEDULE A

Scope of Services

Annual Maintenance includes the following from PROVIDER:

Major Equipment Failure

24x7x365 (24 hours per day, seven days per week and 365 days per year) response to Major Failure. Response will occur within four (4) hours upon receipt of a trouble report of a major failure by attempting to clear the failure remotely and/or contacting the CUSTOMER to begin troubleshooting the system failure.

A Major System Problem is defined as a complete system failure, PRI Card out of service, major system alarm, failure of an entire trunk group, more than twenty percent (20%) of stations totally inoperative, attendant position failure, inability to receive incoming calls or the inability to call outside of the facility, inability to access system through the ESM, inability to access one or more disk drives that store messages or data, loss of system integration, system continually restarts, unscheduled total system outage, failure to reboot for any reason, inability of system to collect CDR data (if applicable).

Minor Equipment Failure:

Response will occur within two (2) business hours (Monday through Friday 8 a.m. – 5 p.m. at the local time at the site, excluding PROVIDER's locally-observed holidays) upon receipt of a trouble report of a minor failure by attempting to clear the system alarm remotely and/or contacting the COUNTY to begin troubleshooting the system failure.

A Minor System Problem is defined as non-critical alarm not affecting system operation to end users.

Expedited Parts Replacement:

Expedited replacement of defective parts and materials, listed in this document under *Support Plan Covered Equipment and Applications List* is included in this Plan. Delivery of parts to resolve a Major Equipment Failure will occur within twenty-four (24) hours of identification of need for part.

On Call Repair Services include the following from PROVIDER:

Support Hours can be applied to any Moves, Adds, and Changes (MACs). Standard coverage deductions (minimum .50 hour remote labor and one (1) hour onsite labor) are applied when work is completed. Overtime deductions are taken for work done after hours. (*Normal coverage is Monday through Friday 8 a.m. – to 5 p.m. central time.*)

Annual Review:

Annual review with sales representative to verify software and hardware are current and do not require any updates.

Support Plan Covered Equipment and Applications List	
QTY	ITEM
3300 HARDWARE	
2	Mitel 3300 MxIII Controller with 1GB RAM controller: Main/Backup
1	Dual T1/E1 Trunk MMC (PRI)
1	T1/E1 Combo MMC II (PRI)
1	ASU11 with (2) 24 ONSP Cards
26	Ascom Wireless i62/i63 Handsets (<i>batteries and accessories not covered</i>) i62 Phones will be supported until end of mfg support - 12/31/24. Support coverage will be transferred to i63 replacement phones purchased.
APPLICATIONS	
1	Mitel MiCollab , which includes NuPoint VoiceMail
1	Ascom Unite Communications Server