



Dane County

Minutes - Final Unless Amended by Committee

Public Safety Communications Advisory Commission

Wednesday, April 19, 2017

1:00 PM

City County Bldg, Room 357

City County Bldg, Room 357

A. Call To Order

Present 5 - JEFF HOOK, DICK BACH, PAUL KRONBERGER, WALT PETERSON, and
AUSTIN SCHEIB

Excused 1 - PATRICK ANDERSON

Absent 4 - BERNIE COUGHLIN, MARVIN KLANG, FRED IAUSLY, and TIM MROWIEC

*Others Present; John Dejung, Rich McVicar, Paul Logan, Kevin Fosso
Clay Christenson (via phone) for Tim Mrowiec.*

Meeting was called to order at 1:13 PM.

B. Consideration of Minutes

Minutes were approved.

[2016](#) OCTOBER 2016 MINUTES
[MIN-464](#) CENTER BOARD ADVISORY COMMISSION

Attachments: [OCT 2016 ADVISORY MINUTES](#)

C. Action Items

None

D. Reports to Committee

Director Dejung spoke on 1st quarter performance answer times. NFPA Standard of 95% in 15 seconds or less is being met. Quality Assurance EMD and EFD calls well over 95%. Pre Alert is going well, as EMS and Fire calls are being done. EMS Pre Alert has met the goal of 90th percentile and saving about 1 minute. Current staffing is "+2" over budget with 7 new hires still in on the job training. Next class is set for August, 2017. Budgeted for this class is 4 pre hire and 4, ".5" FTE positions.

Several work groups are currently active and meeting. There was a 4 hour in-service for the Communicators in March, 2017. Topics included Radio, Technology, Payroll and Cash Tracking. Upgrades to the current CAD, TriTech software continue with positive feedback from the field. Future addition to CAD is the ASAP to PSAP, where alarm information is delivered right into the CAD from the company, bypassing the call taker.

Solacom has been chosen as the phone vendor. This will now go to the County Board for approval. 2020 Vision statement will be started to be given in a 4 part briefing series. The four parts are; People, Processes, Technology and Infrastructure.

Management staff did a risk assessment with the number one risk being Cybersecurity. The other key risks are being bundled into an "accelerated learning" program and have been divided into 4 teams led by a Manager, along with Supervisors on the team to assist. This will be a continuous learning and improvement of high risk areas.

Peterson asked on the pre alert automation in the County. McVicar stated discussions continue on this topic, and testing is being done, but not yet ready to go live.

E Future Meeting Items and Dates

Hook stated if any agenda items were needed to be added to let himself or Director Dejung know.

Tentative meeting date, not yet confirmed, Wednesday, July 12th, 1:00 PM, City County Building, Room 357

F. Public Comment on Items not on the Agenda

G. Such Other Business as Allowed by Law

H. Adjourn

Motion by Bach to adjourn at 1:45 PM.

NOTE: If you need an interpreter, translator, materials in alternate formats or other accommodations to access this service, activity or program, please call the phone number below at least three business days prior to the meeting.

NOTA: Si necesita un intérprete, un traductor, materiales en formatos alternativos u otros arreglos para acceder a este servicio, actividad o programa, comuníquese al número de teléfono que figura a continuación tres días hábiles como mínimo antes de la reunión.

LUS CIM: Yog hais tias koj xav tau ib tug neeg txhais lus, ib tug neeg txhais ntawv, cov ntawv ua lwm hom ntawv los sis lwm cov kev pab kom siv tau cov kev pab, cov kev ua ub no (activity) los sis qhov kev pab cuam, thov hu rau tus xov tooj hauv qab yam tsawg peb hnuv ua hauj lwm ua ntej yuav tuaj sib tham.

*Tammy Johnson
Public Safety Communications
608-267-3917*