



Dane County

Minutes - Final Unless Amended by Committee

Public Safety Communications Advisory Commission

Wednesday, October 18, 2017

1:00 PM

City County Building, Room 357

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A. Call To Order

Hook called the meeting to order at 1:01 P.M.

Present 10 - JEFF HOOK, BERNIE COUGHLIN, WALT PETERSON, DICK BACH, MARVIN KLANG, TIM MROWIEC, PAUL KRONBERGER, FRED IAUSLY, AUSTIN SCHEIB, and PATRICK ANDERSON

Others Present; John Dejung, Rich McVicar, Kevin Fosso, Chad Fleck

B. Consideration of Minutes

Approved

[2017](#)
[MIN-310](#)

JULY 2017 PUBLIC SAFETY COMMUNICATIONS ADVISORY
COMMISSION MINUTES

Attachments: [JULY 2017 PSC ADVISORY COMMISSION MINUTES](#)

C. Reports to Committee

Director Dejung's report

Director Dejung stated current staffing is -3. Class of 6 will start October 30, 2017, 4 FTE pre hires and 2 (0.5 FTE). Ashley Sweeney was promoted to Supervisor. Attrition is at 11%, better than in past few years. Process times continue to be at 96%/15 sec for 9-1-1 answer times. Kevin Fosso is now a member of the NFPA Committee for 1221.

October 24, 2017, Solacom phone system will go live. Training for all staff has completed, and there will also be communicators who are "power users" to help assist in this cutover.

Future topic for this group will be revisiting how to handle abandoned Phase 1 and Phase 2 911 calls.

No feedback from users on any Tri Tech issues. ASAP to PSAP is underway, ADT coming on board in the next month.

There had been "6" outage with the radio system. September 14, there was 14 min outage which was technician related. Outage #2 was less than 1 minute, and effected law enforcement only. Outage #3 had small impact due to a microwave issue and was 1min 49sec. Outage #4, was on October 6, was 4 minutes due to equipment failure. Outage #5 and #6 were on October 7, due to the tornado, as well as Sun Prairie lost power and back up power, Fitchburg also had console issues not DaneCom related.

Marquette County was being interfered by our 4th channel despite it being authorized by the FCC. Looking for solutions on this, possibly moving the 4th channel down to the 10th position.

Space study has been placed on hold. East District Campus is operational and ready to be used if necessary as our back up center.

Report to the Madison PSRC meeting group went well, with no feedback after the meeting.

D. Future Meeting Items and Dates

Next Meeting is January 17, 2018 at 1:00 P.M., City County Building, Room 351

E. Public Comment on Items not on the Agenda

None

F. Such Other Business as Allowed by Law

None

G. Adjourn

Meeting adjourned at 1:35 P.M.

NOTE: If you need an interpreter, translator, materials in alternate formats or other accommodations to access this service, activity or program, please call the phone number below at least three business days prior to the meeting.

NOTA: Si necesita un intérprete, un traductor, materiales en formatos alternativos u otros arreglos para acceder a este servicio, actividad o programa, comuníquese al número de teléfono que figura a continuación tres días hábiles como mínimo antes de la reunión.

LUS CIM: Yog hais tias koj xav tau ib tug neeg txhais lus, ib tug neeg txhais ntawv, cov ntawv ua lwm hom ntawv los sis lwm cov kev pab kom siv tau cov kev pab, cov kev ua ub no (activity) los sis qhov kev pab cuam, thov hu rau tus xov tooj hauv qab yam tsawg peb hnuv ua hauj lwm ua ntej yuav tuaj sib tham.