



Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, June 4, 2018

2:30 PM

AAA/ADRC
2865 N. Sherman Ave., Room 109
Madison, WI 53704

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A. Call To Order

Staff & Guests Present: Leilani Amundson, Cheryl Batterman, Jodie Castaneda, Kate Doyle, Beth Freeman, Shari Gray-Dorn, Jim Krueger, Howard Thomas, and Angela Velasquez

Chair HOCHKAMMER called the meeting to order at 2:33 pm.

Present 9 - ELAINE DESMIDT, JON HOCHKAMMER, GERRY DERR, CHRIS JOHNSON, FRAN BARMAN-PAULSON, SRIDEVI MOHAN, PEG MARTIN, NORA HAMMER, and PAMELA FLAD

B. Consideration of Minutes

[2018](#)
[MIN-064](#)

MINUTES FROM MAY 7, 2018

Attachments: [2018_0507_AAA Access Committee Mtg](#)

A motion was made by DESMIDT, seconded by FLAD, that these minutes be approved. The motion carried by the following vote:

Ayes: 9 - DESMIDT, HOCHKAMMER, DERR, JOHNSON, BARMAN-PAULSON, MOHAN, MARTIN, HAMMER and FLAD

C. Action Items

None.

D. Presentations

1. ADULT PROTECTIVE SERVICES PROGRAM UPDATE

[2018](#)
[PRES-020](#)

Attachments: [APS Overview 2018](#)

Shari Gray-Dorn, Adult Guardianship Supervisor for the Dane County Department of Human Services (DCDHS), provided a PowerPoint presentation detailing the Adult Guardianship Program, Elder Victim Support Program, Intellectual Disability Specialist position, Adults at Risk Program, and Adult/Elder Abuse and Neglect Program.

2. ELDER BENEFIT SPECIALIST PROGRAM UPDATE

AAA Elder Benefit Specialist Leilani Amundson provided an overview of the Elder Benefit Specialist (EBS) Program, which provides free legal advice/representation for senior adults (age 60+) in Dane County that are faced with benefit, housing, and other disputes, denials, complications, changes in benefits, claims not paid, and other similar issues. EBS staff work with supervising attorneys at the Greater Wisconsin Agency on Aging and Resources. Three EBS employees worked with 118 clients in 2017. Fifty-two clients have received services in 2018, with 33 cases active. A client satisfaction survey recently was instituted and feedback has been overwhelmingly positive. EBS staff is increasing outreach efforts, including the addition of a fourth Welcome to Medicare Seminar in 2018 and conducting group Medicare presentations upon request.

3. DEMENTIA CRISIS WORKER/MIPPA/SHIP GRANTS UPDATE

[2018](#)
[PRES-021](#)

Attachments: [Person Centered Information Tool](#)

[2018](#)
[PRES-022](#)

Attachments: [MIPPA Specialist Overview Handout](#)

[2018](#)
[PRES-024](#)

Attachments: [Help With Medicare Costs Brochure](#)

[2018](#)
[PRES-025](#)

Attachments: [MSP, LIS, SeniorCare Eligibility Insert](#)

[2018
PRES-026](#)

MEDICARE PREVENTATIVE SERVICES FLYER

Attachments: [Medicare Preventive Services Overview Flyer](#)

[2018
PRES-027](#)

PREVENTATIVE VISIT Q&A

Attachments: [Welcome to Medicare Preventive Visit Q&A](#)

Jodie Castaneda, Dane County's Dementia Capable Crisis Worker, distributed the recently created First Responders Tool – a one-page form for families to complete and post prominently with the goal of alerting first responders and law enforcement personnel that a cognitively-impaired individual lives in the home. The tool's purpose is to help professionals de-escalate stressful situations and prevent emergency detentions, and it can be particularly useful in cases when individuals have communication difficulties. Training continues with law enforcement and first responders in the six communities covered by the Dementia Crisis Innovation Grant that funds the Dementia Capable Crisis Worker through 2018. All Dane County case managers received training in how to use the tool. The tool is being distributed at Dementia Friendly Community meetings and by Joy Schmidt, Dementia Care Specialist for the Aging and Disability Resource Center of Dane County. Castaneda provides consultation to Dane County Crisis when requested. In addition to the First Responders Tool, door-jam stickers are being distributed that discretely alert first responders to a cognitively-impaired individual living in the home. Batterman reminded Committee members that grant funding for the Dementia Capable Crisis Worker position will end in 2018 and that efforts are underway to secure funding in the 2019 AAA budget to create a permanent full-time position that will provide coverage to the entire county.

Batterman stated federal funding for the Medicare Improvements for Patients and Providers Act (MIPPA) – which provides outreach to help low-income beneficiaries apply for programs that make Medicare affordable -- is appropriated through 2020. Gail Brooks, a veteran case manager with Colonial Club Senior Activity Center, plans to discontinue serving as Dane County MIPPA Specialist after four years. A Request for Proposal will be issued by the end of July to hire a new MIPPA Specialist.

The President has proposed the elimination of funding in 2019 for SHIP, the State Health Insurance Assistance Program that provides Medicare beneficiaries with information, counseling, and enrollment assistance. The program collects data detailing the number of contacts SHIP counselors have with clients, the time spent, and the type of help that is being provided. AAA Aging Program Specialist Angela Velasquez stated there would be a large increase of consumers referred to the EBS program if the MIPPA and/or SHIP programs were eliminated.

DeSmidt departed at 3:31 pm.

- Present** 8 - JON HOCHKAMMER, GERRY DERR, CHRIS JOHNSON, FRAN
BARMAN-PAULSON, SRIDEVI MOHAN, PEG MARTIN, NORA HAMMER, and
PAMELA FLAD
- Absent** 1 - ELAINE DESMIDT

E. Reports to Committee

1. 2019-2021 DANE COUNTY AGING AREA PLAN

Batterman reported the plan goals, which were approved by the Area Plan Advisory Council on 11 May, will be presented today for approval by the AAA Board. The goals then will be submitted to the Wisconsin Bureau of Aging and Disability Resources for feedback, and two public listening sessions with seniors will be conducted in October. An online survey will also solicit feedback prior to the final goals being submitted with the entire plan in December.

2. CHAIR & STAFF REPORTS

Batterman reported that several Committee members participated in a Virtual Dementia Tour facilitated by Joy Schmidt, ADRC Dementia Care Specialist. Committee members stated the exercise was valuable in providing insight into some of the frustrations experienced by cognitively-impaired individuals.

F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 9 JULY 2018, 2:30 PM @ AAA/ADRC

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by DERR, seconded by JOHNSON, to adjourn. The motion carried by the following vote:

Ayes: 8 - HOCHKAMMER, DERR, JOHNSON, BARMAN-PAULSON, MOHAN, MARTIN, HAMMER and FLAD

Absent: 1 - DESMIDT

This meeting adjourned at 3:39 pm.

Minutes respectfully submitted by Howard Thomas, AAA Clerk III.