



# Dane County

## Minutes - Final Unless Amended by Committee

### Area Agency on Aging Board

Consider:

*Who benefits? Who is burdened?*

*Who does not have a voice at the table?*

*How can policymakers mitigate unintended consequences?*

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Monday, August 5, 2019

3:45 PM

AAA/ADRC  
2865 N. Sherman Ave., Room 109  
Madison WI 53704

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AAA/ADRC

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Madison WI 53704

#### A. Call To Order

*Staff & Guests Present: Cheryl Batterman, Jane Betzig, Marcia Hendrickson, Laura Langer, Alyce Miller, Sally Jo Spaeni, Howard Thomas, Angela Velasquez, and Margie Zutter*

Chair Kretschman called the meeting to order at 3:45 pm.

**Present** 7 - FRAN BARMAN-PAULSON, TED BUNCK, CAROLE L. KRETSCHMAN, DIANNE LEIGH, SRIDEVI MOHAN, MELISSA RATCLIFF, and DONALD ASHBAUGH  
**Absent** 4 - MATT VELDRAN, RICHARD KILMER, NIKOLE JONES, and PAMELA FLAD

#### B. Consideration of Minutes

[2019](#) MINUTES FROM JULY 1, 2019  
[MIN-156](#)

**Attachments:** [2019\\_0701\\_AAA Board Mtg](#)

A motion was made by RATCLIFF, seconded by BARMAN-PAULSON, that the minutes be approved. The motion carried by the following vote:

**Ayes:** 7 - BARMAN-PAULSON, BUNCK, KRETSCHMAN, LEIGH, MOHAN, RATCLIFF and ASHBAUGH

**Absent:** 4 - VELDRAN, KILMER, JONES and FLAD

#### C. Action Items

1. AAA ACCESS COMMITTEE RECOMMENDATION: CASE MANAGEMENT STANDARDS

[2019](#)  
[ACT-118](#) AAA CM STANDARDS 2019 DRAFT 4 WITH TRACKED CHANGES

**Attachments:** [AAA CM Standards 2019 DRAFT 4 with tracked changes](#)

[2019](#)  
[ACT-119](#) AAA CM STANDARDS 2019 DRAFT 4 WITHOUT TRACKED CHANGES

**Attachments:** [AAA CM Standards 2019 DRAFT 4 without tracked changes](#)

*AAA Manager Cheryl Batterman explained the revision process, which was driven largely by updates the National Association of Social Workers made to its standards, and answered committee members' questions. Supervisor Ratcliff lauded the efforts of those involved in updating this document.*

**A motion was made by BARMAN-PAULSON, seconded by MOHAN, to approve the revised Case Management Standards. The motion carried by the following vote:**

**Ayes:** 7 - BARMAN-PAULSON, BUNCK, KRETSCHMAN, LEIGH, MOHAN, RATCLIFF and ASHBAUGH

**Absent:** 4 - VELDRAN, KILMER, JONES and FLAD

## 2. AAA NUTRITION/WELLNESS COMMITTEE RECOMMENDATION: MEMBER APPOINTMENT(S)

*AAA Aging Program Specialist Angela Velasquez stated Megan Vander Wyst, FoodShare Outreach Manager for Second Harvest Foodbank of Southern Wisconsin, volunteered to join AAA's Nutrition/Wellness Committee.*

**A motion was made by RATCLIFF, seconded by MOHAN, to appoint Megan Vander Wyst to AAA's Nutrition/Wellness Committee. The motion carried by the following vote:**

**Ayes:** 7 - BARMAN-PAULSON, BUNCK, KRETSCHMAN, LEIGH, MOHAN, RATCLIFF and ASHBAUGH

**Absent:** 4 - VELDRAN, KILMER, JONES and FLAD

## 3. AAA LEGISLATIVE/ADVOCACY COMMITTEE RECOMMENDATION: WISCONSIN POVERTY REPORT

[2019](#)  
[ACT-110](#) WISCONSIN POVERTY REPORT 2019 SUMMARY

**Attachments:** [WI-PovertyReport 2019-Summary](#)

[2019  
ACT-120](#)LEG-ADV COMMITTEE RECOMMENDATION 080519 SENIOR  
POVERTY LETTER

**Attachments:** [Leg-Adv Committee Recommendation 080519 Senior Poverty](#)

*Ratcliff suggested the Wisconsin Poverty Report Summary and proposed letter also be sent to individual municipalities so funders are aware of the increasing numbers of seniors in poverty. Velasquez stated the Wisconsin Aging Advocacy Network reviewed the draft letter during its meeting on 1 August 2019 and suggested the Milwaukee County Aging Unit and the Greater Wisconsin Agency on Aging Resources also write letters to legislators to share the information and request a public hearing regarding the increasing numbers of Wisconsin seniors in poverty.*

**A motion was made by ASHBAUGH, seconded by RATCLIFF, to send the Wisconsin Poverty Report Summary and the letter calling for a public hearing to the Dane County delegation of state lawmakers, and to instruct AAA staff to work with Focal Point Directors to ensure appropriate municipalities receive this information. The motion carried by the following vote:**

**Ayes:** 7 - BARMAN-PAULSON, BUNCK, KRETSCHMAN, LEIGH, MOHAN, RATCLIFF and ASHBAUGH

**Absent:** 4 - VELDRAN, KILMER, JONES and FLAD

#### D. Presentations

##### 1. OUTSIDE THE BOX -- AN EXPERIENCE OF BEING OLDER IN DANE COUNTY (VELASQUEZ)

*Velasquez detailed the impressive array of services that were available to her elderly mother while she lived in Dane County for five months and shared that her mother's health declined rapidly following her return to the state where she's lived for decades, in part because the same level of services are not available. Velasquez shared her personal story to highlight the excellent services available to Dane County seniors and to remind Board Members that the need is greater than ever to advocate for increased funding to maintain and expand services as the county's senior population grows.*

##### 2. OLDER ADULT TRANSPORTATION (BETZIG)

[2019  
PRES-046](#)

## RIDE PROGRAMS FOR SENIORS

**Attachments:** [Ride Programs for Seniors 2019](#)

[2019  
PRES-047](#)

## TRANSIT SOLUTIONS ACTIVITY BUS

**Attachments:** [Transit Solutions Activity Bus 2019](#)

[2019](#) TRANSIT SOLUTIONS GROUP ACCESS FOOD PANTRY TRIPS  
[PRES-048](#)

**Attachments:** [Transit Solutions Group Access Food Party Trips 2019](#)

[2019](#) BUS BUDDY TOURS 2019  
[PRES-049](#)

**Attachments:** [Bus Buddy Tours 2019](#)

*As requested by the Board, Dane County Department of Human Services' Transportation Coordinator Jane Betzig provided an overview of the transportation programs available to older adults and answered Board members' questions.*

## E. Reports to Board

### 1. STATE & FEDERAL REPORT (LANGER)

*Wisconsin Senior Employment Program Coordinator Laura Langer reported Wisconsin Department of Human Services (DHS) has adopted a long-path philosophy, changing from looking ahead three to five years to looking ahead 20-40 years.*

*Sara Koenig, Program & Policy Analyst and Elder Nutrition Program Manager for DHS, conducted a presentation for the State Aging Advisory Council during its meeting on 1 August 2019 in Green Bay. The Council will draft a letter to Senior Nutrition Programs recommending that use of non-recyclable packaging for congregate and home-delivered meals be discontinued. Dane County made the transition to recyclable packaging materials last year.*

*Cory Steinmetz will join DHS on 19 August 2019 as a research analyst with Office on Aging, where his primary focus will be measuring the impact of the state's programs for older adults. Dave Chapman was hired as Senior Community Services Employment Program (SCSEP) coordinator in Dane County and began his duties at the Dane County Job Center last week.*

*DHS is still waiting to hear if the Federal Innovation Demonstration Grant to replicate the Dane County Elder Nutrition Program's My Meal-My Way restaurant meal site model nationally is awarded. Velasquez and Koenig collaborated on the application for the grant, which would provide approximately \$168,000 over three years to produce a replication manual, test the impact on current Dane County My Meal-My Way restaurant sites in terms of diner participation and diner donations when they are open more than one day a week, and pay for those additional meals. The potential sites that would expand service days are Cranberry Creek Café (Madison) and Fink's Café (Mount Horeb). A new restaurant site specializing in ethnic cuisine would also be opened. Dane County would partner with Barron, Crawford, and Portage counties in executing the project.*

## 2. BOARD MEMBER REPORTS

### a. AAA ACCESS COMMITTEE (BARMAN-PAULSON, FLAD, MOHAN)

*Mohan reported the committee reviewed second-quarter progress toward the Committee's 2019 work plan, learned the trends and critical needs identified by Focal Point case managers in the second-quarter service reports, and was informed AAA staff are working with the Milwaukee County Department on Aging and the Greater Wisconsin Agency on Aging Resources (GWAAR) to plan an educational session for state legislators in February regarding the need for increased Elder Benefit Specialist funding in the 2021 State Budget.*

### b. AAA LEGISLATIVE/ADVOCACY COMMITTEE (BUNCK)

*Bunck reported the Wisconsin Poverty Report Summary and the Committee's recommendation that the AAA Board send a letter to state legislators requesting a public hearing regarding the report was the primary item discussed.*

*Batterman reported a celebration for longtime Committee member Tom Frazier was held following the meeting on 24 July 2019. The event was well attended and Frazier was touched by a scrapbook to which several people he's worked with advocating for older adults over the years contributed. Frazier resigned from the Committee and plans to move out of state.*

*Batterman reported the 2019 Senior Advocacy Training event is scheduled for 8 August 2019 at the Aging & Disability Resource Center. The format was changed this year to include Focal Point Directors and members of their board of directors with the intent that these stakeholders become more active in the advocacy process.*

### c. AAA NUTRITION/WELLNESS COMMITTEE (BARMAN-PAULSON, KRETSCHMAN, LEIGH)

*Velasquez reported the Committee received the actual meal costs for the 2019-2020 program year and discussed instituting an increase in the suggested minimum donation of \$4, a figure that hasn't changed since 2014. Committee members opted to table a potential increase in the suggested minimum donation for one year and instead seek ways to help Focal Points better educate diners who can afford to donate about the importance of their donations in sustaining the program.*

### d. DANE COUNTY HEALTH & HUMAN NEEDS COMMITTEE (KILMER, VELDRAN)

*No report.*

## e. DANE COUNTY HUMAN SERVICES BOARD (RATCLIFF)

*Ratcliff reported the Board met to conduct focus groups on 15 and 30 July 2019 in its efforts to determine if there are gaps in mental health services available to Dane County juveniles. No parents attended either session. The Board, which is partnering with Orion Family Services to facilitate the focus groups, will meet on 6 August 2019 to discuss conducting another focus group at a different location with hopes of drawing participants.*

## f. DANE COUNTY SPECIALIZED TRANSPORTATION COMMISSION (ASHBAUGH, VELDRAN)

*No report.*

## 3. CHAIR &amp; STAFF REPORTS

*Batterman reported Astra Iheukumere has been hired for the newly created position of Dane County Department of Human Services Deputy Director and will begin her duties on 3 September 2019. Iheukumere, who most recently worked for the Madison Metropolitan School District as Director of Strategic Partnerships, will focus on institutional practice and process development focusing on equity, internal and external communications, employee morale, long-term planning, and policy and procedure development. Iheukumere will be invited to attend a future meeting.*

*Velasquez reported Dane County hosted a regional meeting of Nutrition Directors last month in Oregon. Directors dined at Ziggy's BBQ Smokehouse & Ice Cream Parlor, a My Meal-May Way dining site, and left impressed with how well the site works under the direction of Oregon Area Senior Center Nutrition Manager Lucy Zweep.*

## F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 9 SEPTEMBER 2019, 3:45 PM @ AAA/ADRC

## G. Public Comment on Items not on the Agenda

[2019](#) TRIAD CONFERENCE & EXPO FLYER  
[DISC-009](#)

**Attachments:** [Triad Conference & Expo Flyer](#)

*RSVP of Dane County Executive Director Margie Zutter distributed a schedule and registration form for the RSVP/Triad of Dane County & Triad of Wisconsin Crime Prevention & Safety Conference and Expo on 27 September 2019.*

## H. Such Other Business as Allowed by Law

*Batterman introduced Alyce Miller, who was hired in May to fill two part-time positions: Registered Dietitian and Healthy Aging Coordinator for evidence-based health promotion classes. It's the first time AAA has funding for a Healthy Aging Coordinator, duties previously performed by Velasquez. Miller, who is employed by NewBridge Madison and works in the AAA office on a contract basis, is a Madison native who attended Saint Louis University, earning a bachelor's degree in Nutrition and Dietetics with a culinary emphasis, and a master's degree in Nutrition and Dietetics. She looks forward to providing nutrition counseling to older adults. Beginning 1 June 2019, Miller has distributed all but 14 of the 613 Farmer's Market Vouchers available to low-income older adults, finding several new places to reach seniors who don't visit Senior Focal Points.*

*Marcia Hendrickson announced she plans to retire as NewBridge Madison Executive Director on 4 November 2019. Board members congratulated Hendrickson and wished her well.*

## I. Adjournment

**A motion was made by BUNCK, seconded by BARMAN-PAULSON, to adjourn. The motion carried by the following vote:**

**Ayes:** 7 - BARMAN-PAULSON, BUNCK, KRETSCHMAN, LEIGH, MOHAN, RATCLIFF and ASHBAUGH

**Absent:** 4 - VELDRAN, KILMER, JONES and FLAD

*This meeting adjourned at 5:16 p.m.*

*Minutes respectfully submitted by Howard Thomas, AAA Clerk III.*