



# Dane County

## Minutes - Final Unless Amended by Committee

### Specialized Transportation Commission

*Consider: Who benefits? Who is burdened?*

*Who does not have a voice at the table?*

*How can policymakers mitigate unintended consequences?*

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Thursday, February 21, 2019

5:15 PM

Retired Senior and Volunteer Program  
6504 Watts Road, Suite 250  
Madison Wi

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RSVP, 6504 Watts Road, Madison

#### A. Call To Order

D. Harless also present

Others Present: J Betzig, J Neitzel Knox, Mary Schmelzer (RSVP), Margie Zutter (RSVP), and Diana Jost (RSVP)

In the absence of Specialized Transportation Commission (STC) Chair, Veldran, Vice Chair Hardesty conducted the meeting until Veldran arrived.

Meeting called to order at 5:20pm.

Present 5 - JENNIFER HARDESTY, MATT VELDRAN, CARL DUROCHER, HEIDI WEGLEITNER, and BILL CARTER

#### B. Consideration of Minutes

[2018](#)  
[MIN-460](#)

Specialized Transportation Commission Minutes - January 17, 2019

Attachments: [STC Minutes 01172019 Final](#)

A motion was made by CARTER, seconded by DUROCHER, that the Minutes be approved. The motion carried by the following vote:

D Harless also voted Aye

Ayes: 5 - HARDESTY, VELDRAN, DUROCHER, WEGLEITNER and CARTER

#### C. Action Items

None

#### D. Presentations

## 1. RSVP of Dane County Margie Zutter, RSVP Director

Zutter summarized the following RSVP programs: Intergenerational programs (Tutors and Computer Buddy programs), Triad, Community Connections, Group projects, Foster Grandparents and Driver Escort Services. The remainder of the meeting she focused on the Driver Escort Service. According to a survey she presented, riders are satisfied with the Driver Services program. Participants believe the program helps them stay in their own homes, develop ties to people and receive safe and reliable transportation. Zutter explains it is a challenge recruiting a sufficient number of volunteer drivers.

One key legislative issue is insurance coverage for volunteer drivers. Legislative language needs to reflect the separation of volunteer drivers versus for Transportation Network Company (TNC) drivers. With the expansion of for-profit TNCs, many insurance companies are updating their policies to exclude TNC activities from personal insurance coverage. Volunteer drivers are being inaccurately lumped in with TNCs and being told they are not covered for volunteer driving activities. Clarification through legislation and policy change are needed on how volunteers are classified and insured so these programs can continue to operate and provide critical services, especially for older adults and individuals with disabilities. Aging Advocacy Day is May 14, 2019, Madison WI 10am – 3pm at Park Hotel, 22 Carroll St, Madison WI.

The committee commends the RSVP staff for their contribution to improving the lives of seniors. The STC is interested in the ethnic diversity in the program (volunteers and passengers). Zutter will provide this information.

[2018](#)  
[RPT-514](#)

WAAN Network

Attachments: [WAAN Network](#)

Schmelzer, RSVP Driver Services Co-Manager summarized RSVP's Driver Services Program for calendar year 2018. Statistics regarding the Driver Services Program were presented.

See attached Driver Services Stats 2018.

[2018](#)  
[RPT-515](#)

Driver Services Stats 2018

Attachments: [Driver Services Stats 2018 02212019](#)

Jost, RSVP Assistant Director, summarized the Bus Buddy program, both the individual training program and the group tour program. The 2019 Bus Buddy tours were determined by survey responses from 2018 tour participants. The 2019 tours include: Monona Terrace Mindful Meditation, The Bubbler at the Madison Public Library, Senior Day at Madison Mallard's Baseball, Point Cinema, UW Space Place and RSVP luncheon with a Madison Metro presenter and Med Lock Box information. All dates are not determined but one tour will be provided each month May through October 2019.

**E. Reports to Committee**

**1. RFP Update**

Betzig stated the Group Access Services (GAS) and Group Rides to Adult Day Centers (GRADC) RFP proposals are in. Starting date for the awarded transportation providers is April 1, 2018.

**F. Future Meeting Items and Dates**

**1. March 21, 2019, CCB, Room 321**

**April Meeting rescheduled to April 11th at CCB 5:30pm.**

**G. Public Comment on Items not on the Agenda**

None

**H. Such Other Business as Allowed by Law**

None

**I. Adjourn**

A motion was made by DUROCHER, seconded by WEGLEITNER, that the meeting be adjourned The motion carried by the following vote:

D Harless voted Aye

Meeting adjourned at 6:14 p.m.

**Ayes:** 5 - HARDESTY, VELDRAN, DUROCHER, WEGLEITNER and CARTER

*Minutes respectfully submitted by Jan Neitzel-Knox*