



Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, January 6, 2020

2:30 PM

AAA/ADRC, 2865 N. Sherman Ave., Room 109
Madison WI 53704

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A. Call To Order

*Staff & Guests Present: Cheryl Batterman, Jessica Dennert, Howard Thomas,
and Angela Velasquez*

Chair Hochkammer called the meeting to order at 2:31 p.m.

Present 8 - FRAN BARMAN-PAULSON, BARBARA BOUSTEAD, JENNIFER BROWN, GERRY
DERR, PAMELA FLAD, JON HOCHKAMMER, CAROL LORENZ, and SRIDEVI
MOHAN
Absent 1 - ELAINE DESMIDT

B. Consideration of Minutes

[2019](#) MINUTES FROM DECEMBER 2, 2019
[MIN-376](#)

Attachments: [2019_1202_AAA Access Committee Mtg](#)

**A motion was made by LORENZ, seconded by BOUSTEAD, to approve the
minutes. The motion carried by the following vote:**

Ayes: 8 - BARMAN-PAULSON, BOUSTEAD, BROWN, DERR, FLAD, HOCHKAMMER,
LORENZ and MOHAN
Absent: 1 - DESMIDT

C. Action Items

1. 2020 COMMITTEE WORK PLAN

[2019](#) 2020 ACCESS COMMITTEE WORK PLAN DRAFT
[ACT-282](#)

Attachments: [2020 Access Comm Work Plan DRAFT](#)

AAA Manager Cheryl Batterman provided an overview of the work plan and answered Committee Members' questions.

A motion was made by DERR, seconded by MOHAN, to approve the 2020 Access Committee Work Plan as presented. The motion carried by the following vote:

Ayes: 8 - BARMAN-PAULSON, BOUSTEAD, BROWN, DERR, FLAD, HOCHKAMMER, LORENZ and MOHAN

Absent: 1 - DESMIDT

D. Presentations

1. CAREGIVER PROGRAM UPDATE

[2019](#) 2019 CAREGIVER PROGRAM PRESENTATION
[PRES-125](#)

Attachments: [2019 Caregiver Program Presentation](#)

Dane County National Family Caregiver Support Program (NFCSP) Coordinator Jane De Broux provided a PowerPoint presentation and answered Committee Members' questions. Batterman commended De Broux for her work in improving the monthly Caregiver Chronicles newsletter.

AAA Aging Program Specialist Angela Velasquez reported a story about the positive impact the NFCSP Grant had on a recipient is under consideration for use in the Dane County Department of Human Services' annual report.

Velasquez stated AAA staff are working to implement Trualta, an online service that partners with organizations to develop confident and competent caregivers that can manage care at home and extend the length of time that older adults age in place through short videos and other resources that offer tactical training. Each NFCSP Grant recipient will be offered the opportunity to use Trualta at no cost. The target date for rollout is March 2020.

Velasquez stated that entering December, only \$7,613.13 of the 2019 Caring for Caregivers Grant allocation of \$91,963.25 remained unspent and commended De Broux for her work in greatly reducing the amount of unused funds compared to previous years. Invoices for December services are still being accepted.

E. Reports to Committee

1. MEDICARE PART D OPEN ENROLLMENT PERIOD RESULTS (2019)

[2019](#) 2019 MED D ENROLLMENT RESULTS
[RPT-527](#)

Attachments: [2019 Med D Enrollment Results](#)

[2019](#) 2019 MED D ENROLLMENT SCHEDULE
[RPT-528](#)

Attachments: [2019 Med D Enrollment Schedule](#)

Batterman lauded Focal Point Case Managers for their tireless efforts to help older adults through the Medicare Part D Open Enrollment Period, which ran from 15 October 2019 to 7 December 2019. This enrollment period was particularly challenging because the Centers for Medicare and Medicaid Services rolled out an entirely new online Plan Finder process shortly before the enrollment period began. In addition, nearly half of the 40 Case Managers were new to their positions this year. Case Managers helped 927 seniors, conducted 911 Plan Finder sessions, and facilitated 470 enrollments—all of which had a total monetary impact of \$1,839,649.

2. CHAIR & STAFF REPORTS

Batterman introduced Jessica Dennert, who began her duties as AAA Student Intern today. Dennert, who is pursuing a bachelor's degree in social work, will work closely with NFCSP Coordinator Jane De Broux. AAA's first-semester intern, Tenzin Lhawang, began interning this month with the Hmoob Kaj Siab meal site in Madison. The site, a new partnership between Dane County's Senior Nutrition Program, NewBridge Madison, and The Hmong Institute, offers culturally specific cuisine for lunch five days per week.

In addition to Hmoob Kaj Siab, which opened last week, there are two other new congregate dining sites opening in January 2020: Cuco's Mexican Restaurant in Madison on Wednesdays and St. Stephen's Lutheran Church in Monona on Thursdays. Cranberry Creek Café, a longtime My Meal-My Way congregate dining site in Madison, now offers breakfast on Mondays in addition to Fridays. Velasquez stated AAA staff are excited about increasing culturally specific cuisine options in the Senior Nutrition Program.

Batterman wrote the Request for Proposals (RFP) for two new full-time mental health professionals to work with non-Medicaid eligible seniors and expects it to be posted soon. Dane County Executive Joe Parisi made the \$200,000 funding for the initiative, which was initially proposed as a one-year pilot project, a permanent item in the Dane County Budget.

Batterman reported an Elder Benefit Specialist (EBS) who has been on medical leave for three months has requested three additional months of leave. Her new return to work date is 4/20/2020. A Limited-Term Employee began working part-time as part of the EBS Program in early December and is expected to continue working through the summer to cover an anticipated four-month family leave for another EBS staff member.

F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 3 FEBRUARY 2020, 2:30 PM @ AAA/ADRC

Flad, Hochkammer and Lorenz will be unable to attend.

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by BOUSTEAD, seconded by LORENZ, to adjourn. The motion carried by the following vote.

Ayes: 8 - BARMAN-PAULSON, BOUSTEAD, BROWN, DERR, FLAD, HOCHKAMMER, LORENZ and MOHAN

Absent: 1 - DESMIDT

This meeting adjourned at 3:26 p.m.

Minutes respectfully submitted by Howard Thomas, AAA Clerk III.