

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Warner Park Community Rec Center
Date of Visit	July 9, 2026
Completed By	Robin Potter

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
✓			Were you greeted as you came in?
✓			Did the site appear clean & neat?
✓			Did the seating arrangement allow for new participants to be integrated into group? (Sites need to avoid assigned or reserved seating.)
			Were new participants introduced to the group?
✓			Did participants at the site, seem to mix well together?
✓			Was the site accessible to a physically disabled person?
		✓	If needed, was the contribution system explained?
✓			Did you see a donation box where contributions could be placed AND a sign nearby that explained the suggested contribution amount?
✓			Was everything on the table that you needed to eat your meal?
✓			Were the bathrooms clean?
Comments:			The donation box was on the table right in front of the person who checked me in. I didn't see a suggested amount but I don't doubt that I would have been told if I had asked.
Yes	No	N/A	Participants
✓			Were participants friendly to you as a newcomer?
✓			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
✓			a) the site manager
✓			b) the volunteers
✓			c) the food
✓			d) the program
Comments:			The meal was crab cake and 2 vegetables which were very well cooked (not overcooked) and attractive.
Yes	No	N/A	Site Manager
✓			Was the site manager readily identified (for example, the manager was wearing a badge, name tag, or introduced themselves)?
✓			Was the site manager friendly and helpful to participants and volunteers?
		✓	If working with food, was the site manager wearing a hair restraint and gloves?
Comments:			The manager introduced herself and gave me an intake sheet to fill out. The site manager was checking people in and visited with people but did not serve food

Yes	No	N/A	Volunteers
✓			Were volunteers friendly and helpful to participants?
✓			If working with food, were hair restraints and gloves worn? (If food is simply being carried from kitchen window to table, no glove/hair restraints are required.)
Comments:			
Yes	No	N/A	Reservations
✓			Was making the reservation easy?
✓			Did the site have efficient and accurate registration procedures?
✓			Was parking available close to the site?
		✓	When making a reservation, ask about the transportation options available to you. What was offered? Forgot to ask
Comments:			Left message and received call back asking about milk choice. There were disabled parking spaces (one left) - no parking in closest lot. People were parking in next closest lot.
Yes	No	N/A	Food
✓			Did the meal look good?
✓			Did the food taste good?
✓			Was the meal served on time?
✓			Were you offered milk if you ordered it?
✓			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
	✓		Was there a lot of left-over food on people's plates?
Comments:			There was not food left on the plates of the people at our table. The procedure seemed to be that people brought their dishes to the window to the kitchen on their way out.
Yes	No	N/A	Transportation
	✓		Did anyone at your table use transportation to get to the dining site? If yes, which service did they use and how was their experience?
Comments:			When I arrived (10 minutes before meal) there was no one When I asked about the full parking lot I was told that there was a yoga class with a lot of people - but they were leaving at about 11:20 (10 minutes before the meal) and lot was ~ 1/3 full when I left.
Overall Feedback:			No criticisms. Volunteers and other diners were friendly. Food was good and was served right on time. Diners were given a laminated meal ticket - regular meals seemed to be red and salad meals were green. And Milk choice was also on a laminated card that was given with the meal ticket.