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3 **2023 RES-129**

4 **AUTHORIZING PURCHASE OF MICROSOFT UNIFIED SUPPORT RENEWAL**

5 Dane County Information Management utilizes a service provided by Microsoft  
6 Corporation annually. This service provides critical 24/7 support, health and assessment  
7 checks, proactive monitoring, on-demand assessments, root cause diagnostics and  
8 training among other benefits. Dane County entered into a five-year agreement on  
9 September 14, 2019 under contract number 13728. This service is renewed annually.

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11 The cost to renew this service from September 14, 2023 through September 14, 2024 is  
12 \$117,867.98. Funding for this annual renewal is included in the 2023 budget. This is an  
13 increase of \$14,588.73 and is a result of the utilizing the service which resulted in less  
14 credits to be applied as a discount for this year's renewal.

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16 **NOW, THEREFORE, BE IT RESOLVED** that the County Executive is authorized to  
17 enter into an agreement with Microsoft Corporation to extend renewal of Unified Support  
18 for a period of twelve months effective on September 14, 2023.  
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