

Veterans Service Office

2025 Total Number of FTE Employees: 9

Total 2025 Department Spending: \$1,284,800

Total 2025 GPR Spending: \$1,265,225

Total GPR reduction to meet 4%: \$50,609

Other revenue sources funding
department programming:

State CVSO grant, flag
holder sales

Decision Item #1

Personnel Costs

(LTE reduction,
reduction of funding for
recently vacated and
filled Assistant Veterans
Service Officer position)

Net reduction =
\$23,800

Operating Expenses

(Veterans Aid
reduction, Vets Ride
with Pride reduction)

Net Reduction =
\$25,000

*Carryforward funds will help to
sustain Vets Ride with Pride
program for several years*

Intergovernmental Revenue

(Slight increase to
annual CVSO grant from
WDVA)

Expected Increase =
\$1,809

Decision Item #2

Contractual Services

Escalator clause for Rental of Space (3%)

Net Increase Expected = \$7,000

Future Space for Office

Existing Contract goes through July 2027

Goal is to move office to a dedicated and accessible County-owned facility to realize long-term expenditure savings (rent and utilities at current location substantial)

County Veterans Service Office (CVSO)

Required by State Law (Ch. 45.80)

Veterans Service Officers must be veterans by statute

Serves veterans of all eras

Serves eligible dependents and survivors

Accredited through VA Office of General Counsel to represent clients

Dane CVSO

Highest volume county in Wisconsin

Well-respected in veterans community and among peers

Responsible for helping Dane County veterans and survivors secure more than \$116M in compensation and pension benefits in FY23

Routinely identifying veterans and survivors who are still unaware of benefit entitlements – stressing continued importance of outreach

PACT Act Impacts

August 10, 2022 - The Sergeant First Class (SFC) Heath Robinson Honoring our *Promise to Address Comprehensive Toxics (PACT)* Act was signed into law – one of the largest expansions of veterans benefits since World War II.

PACT Act – Multi-layered, impacting veterans (and survivors) from many eras.

Office claim submission activity increased 68.5% in 2023 over 2022.

From 2023 to 2024, office saw an increase of an additional 5.5% - increased staffing has helped to cut into appointment wait times and improved customer experience.

For 2025, we are seeing numbers comparable to 2024.

Proactive increased outreach efforts vital for identifying clients impacted by PACT Act.

Questions?

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