



DANE COUNTY
DEPARTMENT OF HUMAN SERVICES
HHN Presentation

Dane County Human Services Division Overviews

County Board
John Schlueter, Director



DANE COUNTY DEPARTMENT OF HUMAN SERVICES

HHN Presentation



DIVISION PRESENTATIONS





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BADGER PRAIRIE HEALTH CARE CENTER

Philosophy & purview:

- BPHCC provides individualized care for residents and their families with compassion and professionalism
- Residents / Customers – Focus on individuals who are unable to be cared for in traditional nursing homes
- Partnerships - Care for residents from MMHC (Mendota) and WMHC (Winnebago)
- Goal / Objective - Provide quality residential and rehabilitative resources to people in the community with high needs in an environment that promotes discharge to “less restrictive” settings



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BADGER PRAIRIE HEALTH CARE CENTER

Division Administrator: Bill Brotzman

Programs:

- Nursing Services
- Fiscal Management
- Social Services
- Recreation Therapy

Number of staff: 188



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BADGER PRAIRIE HEALTH CARE CENTER

Tax Levy Dollars

2022	\$ 8,347,965
2023	3,302,812
2024	573,330
2025	235,044



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BADGER PRAIRIE HEALTH CARE CENTER

- DHS-DQA-2024- Perfect Annual Survey Inspection (less than 3% of nursing homes nationally achieve this feat).
- DHS-DQA-2025- One low level citation on Annual Survey Inspection.
- CMS-Centers for Medicare and Medicaid Services-CASPER Report
“Certification and Survey Provider Enhanced Report is a data report used by healthcare facilities, to track patient care quality, review submission validation, and compare facility performance against state and national averages.”



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- Falls with major injury: “Equal to or better than 90.8% of SNFs Nationwide”
- Long-term stay hospitalizations: “Equal to or better than 88% of SNFs Nationwide”
- Nursing Staff Turnover: “Equal to or better than 100% of SNFs Nationwide”
- Total Nurse Staffing: “Equal to or better than 100% of SNFs Nationwide”
- BPHCC’s overall performance is equal to or better than 99.9% of SNFs Nationwide
- BPHCC’s overall performance is equal to or better than 100% of SNFs in the State
- CMS star-rating for BPHCC is...5/5!



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BADGER PRAIRIE HEALTH CARE CENTER

- BPHCC employees are on the front-line of healthcare 24/7/365 as positions are not remote, just as we are through the dreadful pandemic years of 2020, 2021, and 2022.
- We have the largest division in Human Services with 188 employees, well over 200 employees when you factor all the County employees providing services to our building and residents—such as Facilities Management, Trades, and Consolidated Food Service.
- 51% of our employees are BIPOC.
- We served 138 residents in 2025.
- In a resident satisfaction survey, 99% of residents and their Guardians reported that the care they receive at Badger Prairie Health Care Center is excellent or very good.

