

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Beth Israel Center
Date of Visit	9/23/2024
Completed By	Helen Pan

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Were you greeted as you came in?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If needed, was the contribution system explained?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did the seating arrangement allow for new participants to be integrated into the group?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Was there an announcement time?
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Were new participants introduced to the group?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did the site appear clean & neat?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Were the bathrooms clean?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was there a bulletin board or place where notices were posted, such as: activity calendars or menus
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was the site accessible to a handicapped person?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did participants at the site, seem to mix well together?
Comments:			I called 3x to reserve a meal. Never got a confirmation call.

Yes	No	N/A	Participants
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Were participants friendly to you as a newcomer?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	a) the site manager
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	b) the volunteers
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	c) the food
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	d) the program
Comments:			

Yes	No	N/A	Site Manager
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was the site manager readily identified (for example, the manager was wearing a badge or name tag)?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was the site manager friendly to participants and volunteers?
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Was the site manager helpful to people with special needs?
Comments			

Yes	No	N/A	Volunteers
<input checked="" type="checkbox"/>			Were volunteers readily identified by a name tag?
<input checked="" type="checkbox"/>			Did volunteers seem to enjoy their work and know what was expected of them?
Comments:			
Yes	No	N/A	Reservations
<input checked="" type="checkbox"/>			Was making the reservation easy?
<input checked="" type="checkbox"/>			Was parking available close to the site?
<input checked="" type="checkbox"/>			Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
<input checked="" type="checkbox"/>			Did the meal look good?
<input checked="" type="checkbox"/>			Did the food taste good?
<input checked="" type="checkbox"/>			Was the meal served on time?
<input checked="" type="checkbox"/>			Were the people serving the meal clean and wearing aprons?
<input checked="" type="checkbox"/>			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
	<input checked="" type="checkbox"/>		Was there a lot of left-over food on people's plates?
Comments:			
Overall Feedback:			<p>The center is bright + serene. Parking was available. The volunteers were friendly. The table had the menu, donation "rules" as well as nutrition handouts. Attendees Diners appear to know each other + pretty homogeneous in race/ethnicity/religious preferences. The food was freshly made, well balanced, meat/vegetarian options available, delicious. Some people were offered seconds. Table setting was attractive. Donation envelope was on the table. *Beth Israel Center was is the poster child of a senior meal program.</p>

*insert above. There were programs before & after the meal. My table mates were interesting, interested and friendly. It's not just a meal. It's a gathering!