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3 **2024 RES-103**

4 **AUTHORIZING PURCHASE OF MICROSOFT UNIFIED SUPPORT RENEWAL**

5 Dane County Information Management utilizes a service provided by Microsoft  
6 Corporation annually. This service provides critical 24/7 support, health and assessment  
7 checks, proactive monitoring, on-demand assessments, root cause diagnostics, training,  
8 and assessment services among other benefits. Dane County is extending this contract  
9 for an additional year.

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11 The cost to renew this service from September 14, 2024 through September 13, 2025 is  
12 \$127,017.67. Funding for this annual renewal is included in the 2024 budget. This is an  
13 increase of \$9,149.69.

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15 NOW, THEREFORE, BE IT RESOLVED that the County Executive is authorized to enter  
16 into an agreement with Microsoft Corporation to extend renewal of Unified Support for a  
17 period of twelve months effective on September 14, 2024.  
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