



Office Statistics (YTD):

Since January 1st, 2025 (as of June 6th, 2025)

- 39 Office Visits
- 29 Unique Visitors (2.3% Pace)
- 0 Team Meeting Presentations
- 7 Facilitations/Mediations
- 1 Training
- 0 Visitors during Open Office Hours

Future:

- 0 Requested Training
- 0 Scheduled Facilitation/Mediation
- 0 Scheduled Meeting

Office Statistics :

Since April 8th, 2025

- 11 Office Visits
- 9 Unique Visitors (1.8% Pace)
- 0 Team Meeting Presentations
- 2 Facilitations/Mediations
- 1 Training
- 0 Visitors during Open Office Hours



Since June 11th, 2024, the Ombuds has spent approximately 475 Hours actively on this contract. This does not include travel time or administrative work outside of Term Report prep. This only includes active facilitation, mediation, visitors, term report prep, attending committee meetings, and open office hours.

Defyne currently charges market hourly rates of \$250/hr for prep time, and \$500/hr for one-on-one coaching, active mediation and facilitation, and a minimum of \$2,000 (up to \$6,000) per trainings provided to clients.

88 Office Visits have been performed lasting an average of 1 hour each.

14 Facilitations/Mediations have been performed lasting an average of 2 hours each.

3 Trainings were provided lasting on average 2 hours each (valued on the low end at \$2,000 each).

The Estimated Value of active appointments is \$64,000.

Additionally, 353 Hours have been spent in open office hours, preparing the term report and meeting with the committee.

The Estimated Value of availability and management is \$88,250.

\$152,250.00 is the total value of the contract worked thus far.

\$126,562.54 is the total value paid on the contract thus far since June 2024.