

## DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Warner Park
Date of Visit	10/10/24
Completed By	Kristy Schwister

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
✓			Were you greeted as you came in?
			If needed, was the contribution system explained?
✓			Did the seating arrangement allow for new participants to be integrated into the group?
	✓		Was there an announcement time?
		✓	Were new participants introduced to the group? <i>or No. No. introductions made.</i>
✓			Did the site appear clean & neat?
✓			Were the bathrooms clean?
✓			Was there a bulletin board or place where notices were posted, such as: activity calendars or menus
✓			Was the site accessible to a handicapped person?
✓			Did participants at the site, seem to mix well together?

Comments:

Yes	No	N/A	Participants
✓			Were participants friendly to you as a newcomer?
✓			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
✓			a) the site manager
✓			b) the volunteers
✓			c) the food
✓			d) the program

Comments:

*Ken and Al seem to be well liked by everyone. They knew the participants well.*

Yes	No	N/A	Site Manager
✓			Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? <i>Introduced himself</i>
✓			Was the site manager friendly to participants and volunteers?
✓			Was the site manager helpful to people with special needs?

Comments

Yes	No	N/A	Volunteers
	✓		Were volunteers readily identified by a name tag? <i>not by name tag, but apron</i>
✓			Did volunteers seem to enjoy their work and know what was expected of them?
Comments:			<i>Not by name tag, but apron and headwear.</i>
Yes	No	N/A	Reservations
✓			Was making the reservation easy?
✓			Was parking available close to the site?
✓			Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
✓			Did the meal look good?
✓			Did the food taste good?
✓			Was the meal served on time?
✓			Were the people serving the meal clean and wearing aprons?
✓			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
✓			Was there a lot of left-over food on people's plates? <i>Varied by person</i>
Comments:			<i>Several people had the alternate salad.</i>
Overall Feedback:			<p><i>Overall a very welcoming environment.</i></p> <p><i>One of the participants at my table stated he primarily came for the social interaction.</i></p> <p><i>Ken and Al ate with the participants after serving, which was nice.</i></p>

*The main meal was served on plates. The alternate appeared to be served in plastic to-go containers. A standing alternate that was prepared before day of service?*

*Ken and Al were busy making sure everyone was filling out their annual assessment forms*