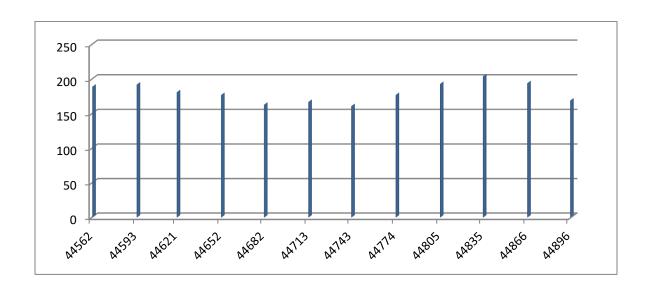


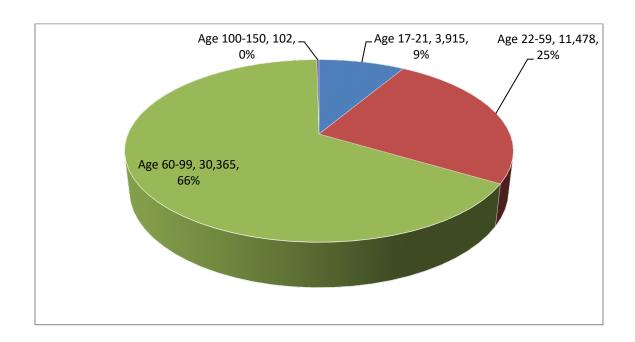
Breakdown of Contacts Per Month

No. of	Month No. of		Average per day	
contacts		working days		
3787	January 2022	20	189	
3851	February 2022	20	192	
4184	March 2022	23	181	
3723	April 2022	21	177	
3445	May 2022	21	164	
3691	June 2022	22	167	
3388	July 2022	21	161	
4077	August 2022	23	177	
4254	September 2022	22	193	
4290	October 2022	21	204	
4295	November 2022	22	195	
3725	December 2022	22	169	



Consumer Age Groups

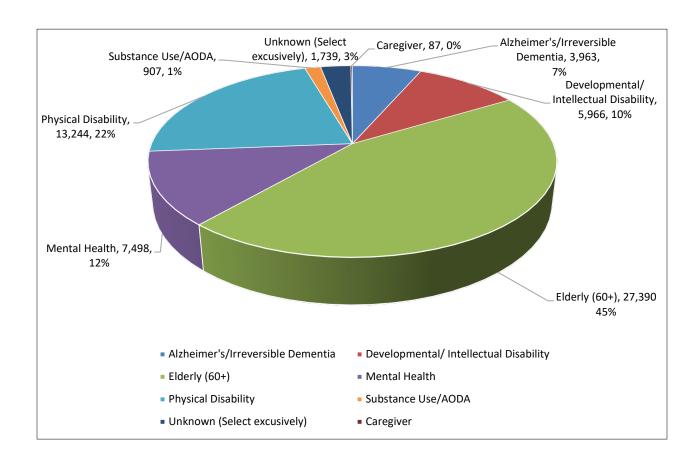
3,915	17-21
11,478	Age 22-59
30,365	Age 60-99
102	100-150
45,860	Total



Target Group

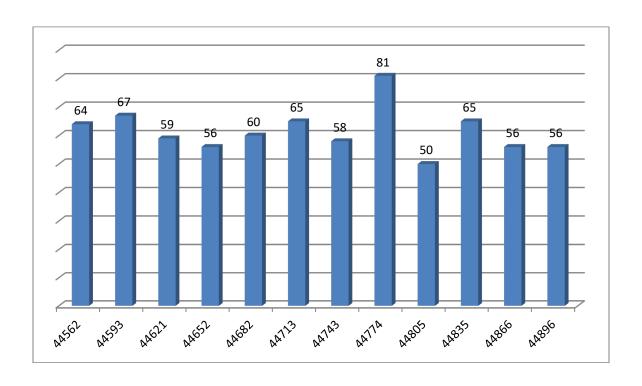
3,963	Alzheimer's/Irreversible Dementia
5,966	Developmental/ Intellectual Disability
87	Caregiver
27,390	Elderly: 60 or older
7,498	Mental Health
13,244	Physical Disability
907	Substance Use/AODA
1,739	Unknown (Select exclusively)
45,939	Total

^{*}Some customers fall into multiple target groups



Email Inquiries

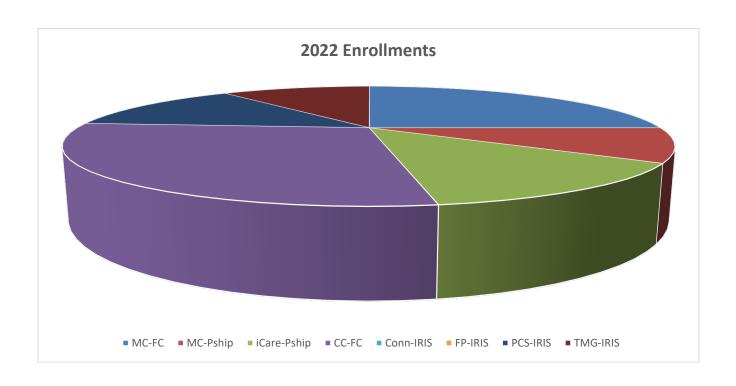
# Email Inquiries	Month
64	January 2022
67	February 2022
59	March 2022
56	April 2022
60	May 2022
65	June 2022
58	July 2022
81	August 2022
50	September 2022
65	October 2022
56	November 2022
56	December 2022



ADRC Data January 2022 to December 2022

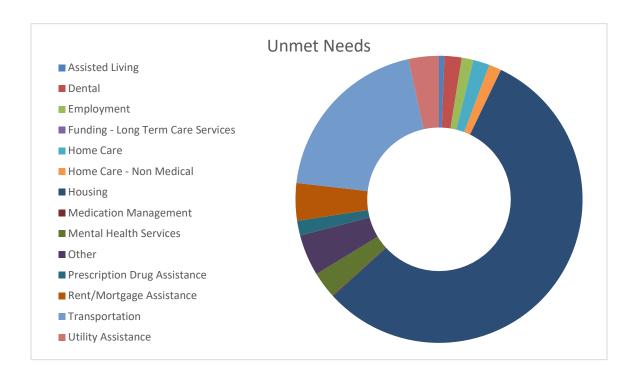
2022 ENROLLMENTS

	Jan 2022	Feb 2022	March 2022	April 2022	May 2022	June 2022	July 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022
MC-FC	19	26	32	30	24	31	28	26	21	25	30	31
MC-PShip	7	16	10	11	7	9	10	10	8	9	5	11
iCare- PShip	10	9	11	6	6	9	7	10	8	12	10	5
CC-FC	22	27	24	27	23	19	21	18	32	29	28	21
Conn-IRIS	0	2	1	1	0	2	0	1	0	3	1	2
FP-IRIS	0	0	0	1	3	1	0	1	1	0	0	0
PCS-IRIS	10	10	4	11	8	5	4	5	12	13	11	2
TMG-IRIS	8	10	13	14	14	12	9	9	15	17	19	11
TOTAL YEAR-TO- DATE	76	176	271	372	457	545	624	704	801	909	1013	1096



UNMET NEEDS – 2022

UNMET NEEDS	#
Accessible housing	26
Assisted Living (AFH, CBRF, RCAC)	7
Dental	22
Employment	15
Funding – Long Term Care Services	0
Home Care	21
Home Care – Non-Medical	16
Housing	639
Medication Management	1
Mental Health Services incl Case Mgmt	34
Other	53
Prescription Drug Assistance	19
Rent/Mortgage Assistance	48
Transportation	225
Utility Assistance	39



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TOPIC CATERGORIES DISCUSSED:

Abuse and Neglect 593 Action Plan 243 Adaptive Equipment 775 Addictions 47 ADRC or Tribal Complaint 21 Alzheimer's and Other Dementia 1,015 Ancillary Services 152 Animals 44 Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Value CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services <	Topic Category	No. of Calls
Adaptive Equipment 775 Addictions 47 ADRC or Tribal Complaint 21 Alzheimer's and Other Dementia 1,015 Ancillary Services 152 Animals 44 Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Round CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Disabled Adult 74 Community 1&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 1,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 1,123 Nursing Home 1,123	Abuse and Neglect	593
Addictions 47 ADRC or Tribal Complaint 21 Alzheimer's and Other Dementia 1,015 Ancillary Services 152 Animals 44 Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Round Disabled Adult 83 Caregiving - Non-Elder CG of Obsld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 1,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 1,123 Non MDS Section Q Nursing Home 1,123	Action Plan	243
ADRC or Tribal Complaint Alzheimer's and Other Dementia Alzheimer's and Other Dementia Animals Animals Assisted Living (AFH, CBRF, RCAC) Budget Assistance Caregiving - Adult CG of Elder or Early Dementia Caregiving - Adult CG of Elder or Early Dementia Caregiving - Non-Elder CG of Child or Disabled Adult Caregiving - Non-Elder CG of Dsbld Non-Elder Adult Community I&R Complaints (other) COVID-19 Education Education Energency Preparedness Employment End of Life Food 793 Health Health Promotion Home Services Josepha Services 1,656 Legal Services Medical Home Care Mental Health Mental Health Pose Nursing Home Nursing Home Nursing Home Lag Rad 1,123 Ada 44 A4 A4 A4 A4 A4 A5 A5	Adaptive Equipment	775
Alzheimer's and Other Dementia 1,015 Ancillary Services 152 Animals 44 Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Elder CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult Community I&R Community I&R Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 606 793 Health Promotion Home Services 3,924 Housing Income Maintenance 582 Insurance Legal Services 1,702 MDS Section Q Referrals Medical Home Care Mursing Home Nursing Home Nursing Home Nursing Home Nursing Home 1,123	Addictions	47
Ancillary Services 152 Animals 44 Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Elder CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 1,123 Nursing Home 1,123	ADRC or Tribal Complaint	21
Animals	Alzheimer's and Other Dementia	1,015
Assisted Living (AFH, CBRF, RCAC) 2,413 Budget Assistance Caregiving - Adult CG of Elder or Early Dementia Caregiving - Bider CG of Child or Disabled Adult R3 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult Community 1&R Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion Home Services 3,924 Housing 1,102 MDS Section Q Referrals Medical Home Care Mursing Home Nursing Home Nursing Home Nursing Home 1,123	Ancillary Services	152
Budget Assistance	Animals	44
Budget Assistance 218 Caregiving - Adult CG of Elder or Early Dementia 861 Caregiving - Elder CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Assisted Living (AFH, CBRF, RCAC)	2,413
Caregiving - Elder CG of Child or Disabled Adult 83 Caregiving - Non-Elder CG of Dsbld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Budget Assistance	*
Caregiving - Non-Elder CG of Dsbld Non-Elder Adult 74 Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Caregiving - Adult CG of Elder or Early Dementia	861
Community I&R 3,805 Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Caregiving - Elder CG of Child or Disabled Adult	83
Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Caregiving - Non-Elder CG of Dsbld Non-Elder Adult	74
Complaints (other) 696 COVID-19 435 Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Community I&R	3,805
Education 125 Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q Nursing Home 1,123	Complaints (other)	696
Emergency Preparedness 15 Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q Nursing Home 1,123	COVID-19	435
Employment 581 End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Education	125
End of Life 286 Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Emergency Preparedness	15
Food 793 Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Employment	581
Health 917 Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	End of Life	286
Health Promotion 302 Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Food	793
Home Services 3,924 Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Health	917
Housing 2,641 Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Health Promotion	302
Income Maintenance 582 Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Home Services	3,924
Insurance 1,656 Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Housing	2,641
Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Income Maintenance	582
Legal Services 1,702 MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Insurance	1,656
MDS Section Q Referrals 1,183 Medical Home Care 112 Mental Health 922 Non MDS Section Q 80 Nursing Home 1,123	Legal Services	
Medical Home Care112Mental Health922Non MDS Section Q80Nursing Home1,123	MDS Section Q Referrals	
Mental Health922Non MDS Section Q80Nursing Home1,123	Medical Home Care	
Nursing Home 1,123	Mental Health	922
- 1,123	Non MDS Section Q	80
	Nursing Home	1,123
,	Other	

ADRC Data January 2022 to December 2022

Public Benefits LTC Programs	25,879
Public Benefits, Other	10,461
Recreation/Socialization	87
Referral for Evaluation	10
Referral for Financial-Related Needs	322
Referral for Private Pay Options	765
Request for Resource Materials by Organization	11
Safety	103
Taxes	148
Transportation	1,108
Veterans	460
Volunteer Opportunities	19
Voting	10
Wellness Check	26
Youth Transition	2,694
Total	69,324