

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Cornerstone
Date of Visit	04/29/2025
Completed By	Kristy Schuster

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
✓			Were you greeted as you came in?
✓			Did the site appear clean & neat?
✓			Did the seating arrangement allow for new participants to be integrated into the group? (Sites need to avoid assigned or reserved seating.)
✓			Were new participants introduced to the group?
✓			Did participants at the site, seem to mix well together?
✓			Was the site accessible to a physically disabled person?
✓			If needed, was the contribution system explained?
✓			Did you see a donation box where contributions could be placed AND a sign nearby that explained the suggested contribution amount?
✓			Was everything on the table that you needed to eat your meal?
✓			Were the bathrooms clean?
Comments:			
Yes	No	N/A	Participants
✓			Were participants friendly to you as a newcomer?
✓			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
✓			a) the site manager
✓			b) the volunteers
✓			c) the food
✓			d) the program
Comments:			<i>The folks at my table said they make the site manager aware when the meals are not up to par. Food comes from the Colonial Club.</i>
Yes	No	N/A	Site Manager
✓			Was the site manager readily identified (for example, the manager was wearing a badge, name tag, or introduced themselves)?
✓			Was the site manager friendly and helpful to participants and volunteers?
		✓	If working with food, was the site manager wearing a hair restraint and gloves?
Comments:			

Yes	No	N/A	Volunteers
✓			Were volunteers friendly and helpful to participants?
✓			If working with food, were hair restraints and gloves worn? (If food is simply being carried from kitchen window to table, no gloves/hair restraints are required.)
Comments:			
Yes	No	N/A	Reservations
✓			Was making the reservation easy?
✓			Was parking available close to the site?
✓			Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
✓			Did the meal look good?
✓			Did the food taste good?
✓			Was the meal served on time?
✓			Were you offered milk if you ordered it?
✓			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
	✓		Was there a lot of left-over food on people's plates?
Comments:			
Overall Feedback:			The site has nice plates, also cloth napkins and reusable placemats. Nice atmosphere. The volunteers/staff cleared everyone's plates They have a lot more volunteers/staff than I've seen at other sites.