

## DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Cambridge
Date of Visit	10/22/2024
Completed By	Kristy Schuster

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
<input checked="" type="checkbox"/>			Were you greeted as you came in?
	<i>see note</i>		If needed, was the contribution system explained?
<input checked="" type="checkbox"/>			Did the seating arrangement allow for new participants to be integrated into the group?
	<input checked="" type="checkbox"/>		Was there an announcement time?
	<input checked="" type="checkbox"/>		Were new participants introduced to the group?
<input checked="" type="checkbox"/>			Did the site appear clean & neat?
		<input checked="" type="checkbox"/>	Were the bathrooms clean?
<input checked="" type="checkbox"/>			Was there a bulletin board or place where notices were posted, such as: activity calendars or menus
<input checked="" type="checkbox"/>			Was the site accessible to a handicapped person?
<input checked="" type="checkbox"/>			Did participants at the site, seem to mix well together?
Comments:			Sign upon entry states fee, but could not find contribution box Checked 2x. Missed it somehow? Forgot to check the bathroom
Yes	No	N/A	Participants
<input checked="" type="checkbox"/>			Were participants friendly to you as a newcomer?
<input checked="" type="checkbox"/>			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
<input checked="" type="checkbox"/>			a) the site manager
<input checked="" type="checkbox"/>			b) the volunteers
<input checked="" type="checkbox"/>			c) the food
<input checked="" type="checkbox"/>			d) the program
Comments:			Only negative food comment was that the cooked vegetables are usually overcooked.
Yes	No	N/A	Site Manager
		<input checked="" type="checkbox"/>	Was the site manager readily identified (for example, the manager was wearing a badge or name tag)?
<input checked="" type="checkbox"/>			Was the site manager friendly to participants and volunteers?
<input checked="" type="checkbox"/>			Was the site manager helpful to people with special needs?
Comments			Site manager was at Serv Safe Training. All in wore apron & very friendly

Yes	No	N/A	Volunteers
	✓		Were volunteers readily identified by a name tag?
✓			Did volunteers seem to enjoy their work and know what was expected of them?
Comments:			Everyone knew Edna. Don't think name tag was needed.
Yes	No	N/A	Reservations
✓			Was making the reservation easy?
✓			Was parking available close to the site?
✓			Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
✓			Did the meal look good?
✓			Did the food taste good?
✓			Was the meal served on time?
✓			Were the people serving the meal clean and wearing aprons?
✓			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
✓			Was there a lot of left-over food on people's plates?
Comments:			Edna did not have an apron on, but very neat & clean Mixed leftover amounts
Overall Feedback:			The participants were overall very complimentary of the food and team. They said they were very accommodating, which seemed to be case ~ allowing last minute changes and meeting preferences.