2025 RES-439

PURCHASE OR REVCORD CALL LOGGING PLATFORM AND FIVE-YEAR MAINTENANCE AGREEMENT

Public Safety Communications (PSC) handles more than 300,000 calls annually and requires a reliable call logging system to record call audio and video in support of investigative functions, public records obligations, and quality assurance activities; and

WHEREAS, PSC's current call logger's services have been sunset and the platform is at end of life;

WHEREAS, replacement of the current system is necessary to maintain operational continuity and to support PSC's ongoing service responsibilities; and

WHEREAS, Northland Business Systems has proposed a Revcord call logging platform with five (5) years of maintenance and support, for a total cost of $340,385.00.

NOW, THEREFORE BE IT RESOLVED that the Dane County Board of Supervisors hereby approves the purchase of a Revcord call logging platform and a the five (5) year maintenance contract between Dane County and Northland Business Systems at a total amount not to exceed $340,385.00.

NOW, BE IT FURTHER RESOLVED, that the Dane County Executive and the Dane County Clerk are authorized to execute the necessary documents for the contract.