

Meal Site Review

NAME OF SITE Cornerstone Community Center
DATE OF VISIT Friday, 12/1/23
COMPLETED BY Diane Goldensohn

Please indicate the appropriate response for each statement listed by writing YES or NO in the corresponding space. If the statement does not apply, write NA in the space. Use the space provided at the end of each section to provide additional comments or to clarify your responses.

Thank you.

A. CREATION OF AN INVITING ATMOSPHERE

- yes 1. Were you greeted as you came in?
yes 2. If needed, was the contribution system explained?
yes 3. Did the seating arrangement allow for new participants to be integrated into the group?
no 4. Was there an announcement time?
no 5. Were new participants introduced to the group?
yes 6. Did the site appear clean & neat?
yes 7. Were the bathrooms clean?
yes 8. Was there a bulletin board or place where notices were posted including the following:
 a) activity calendar
 b) menu for current week and the following week
yes 9. Was the site accessible to a handicapped person?
yes 10. Did participants at the site, seem to mix well together?

Comments:

Participants & staff were welcoming and friendly.

B. PARTICIPANTS

- yes 1. Were participants friendly to you as a newcomer?
- yes 2. Did participants seem to enjoy talking to each other?
- yes 3. Did participants seem happy with the following?
- a) the site manager
 - b) the volunteers
 - c) the food
 - d) the program

Comments:

Everything I heard was very positive. People seemed to enjoy themselves and to know the staff well.

C. SITE MANAGER

- yes 1. Was the site manager readily identified (for example, the manager was wearing a badge or name tag)? *Introduced herself.*
- yes 2. Was the site manager friendly to participants and volunteers?
- yes 3. Was the site manager helpful to people with special needs?

Comments:

Site manager greeted me and gave me SAMs form and other senior center literature.

D. VOLUNTEERS

- No 1. Were volunteers readily identified by a name tag?
- yes 2. Did volunteers seem to enjoy their work and know what was expected of them?

Comments:

Volunteers were friendly, professional, and wearing gloves.

E. RESERVATIONS

- yes 1. Was making the reservation easy?
yes 2. Was parking available close to the site?
yes 3. Did the site have efficient and accurate registration procedures?

Comments:

I completed a SAMS form upon arrival.

H. FOOD

- yes 1. Did the meal look good?
yes 2. Did the food taste good?
yes 3. Was the meal served on time?
✓ 4. Were the people serving the meal ^{yes} clean and wearing ^{NO} aprons?
yes 5. Did the food served seem to be at the right temperature?
✓ Hot Food ✓ Cold Food
NO 6. Was there a lot of left-over food on people's plates?

Comments:

Participants seemed to really enjoy their meal and reported many other meals they liked in the rotation.

Meal Site Review

NAME OF SITE Ziggy's BBQ Smoke House
DATE OF VISIT Thurs., 11/30/23
COMPLETED BY Diane Goldensohn

Please indicate the appropriate response for each statement listed by writing YES or NO in the corresponding space. If the statement does not apply, write NA in the space. Use the space provided at the end of each section to provide additional comments or to clarify your responses.

* I arrived later than planned.
This was due to a mix-up on my part.

Thank you.

A. CREATION OF AN INVITING ATMOSPHERE

- yes 1. Were you greeted as you came in?
yes 2. If needed, was the contribution system explained?
NO 3. Did the seating arrangement allow for new participants to be integrated into the group?
N/A 4. Was there an announcement time? Not while I was there.
NO 5. Were new participants introduced to the group?
yes 6. Did the site appear clean & neat?
N/A 7. Were the bathrooms clean? Sorry I did not use or check.
N/A 8. Was there a bulletin board or place where notices were posted including the following:
_____ a) activity calendar
_____ b) menu for current week and the following week
yes 9. Was the site accessible to a handicapped person?
yes 10. Did participants at the site, seem to mix well together?

Comments:

They seemed to know each other.

The site manager was packing up to leave when we arrived at 12:35pm she may have already packed away notices or bulletin items.

B. PARTICIPANTS

- N/A 1. Were participants friendly to you as a newcomer?
- yes 2. Did participants seem to enjoy talking to each other?
- yes 3. Did participants seem happy with the following?
- a) the site manager
 - b) the volunteers
 - c) the food
 - d) the program

Comments:

There were 4 seats to each table and 2 tables were fully occupied. My daughter and I were seated at a table w/o others.

C. SITE MANAGER

- yes 1. Was the site manager readily identified (for example, the manager was wearing a badge or name tag)?
- yes 2. Was the site manager friendly to participants and volunteers?
- N/A 3. Was the site manager helpful to people with special needs?

Comments:

I arrived at the tail end of the lunch window but she was friendly and helpful. She left shortly after we arrived so our time observing was brief.

D. VOLUNTEERS

- N/A 1. Were volunteers readily identified by a name tag?
- N/A 2. Did volunteers seem to enjoy their work and know what was expected of them?

Comments:

This was at a Meal My Way location and I don't believe there were volunteers

E. RESERVATIONS

N/A 1. Was making the reservation easy?

yes 2. Was parking available close to the site?

N/A 3. Did the site have efficient and accurate registration procedures?

Comments:

No reservations were needed for this site.

H. FOOD

yes 1. Did the meal look good?

yes 2. Did the food taste good?

yes 3. Was the meal served on time? *Very quick service.*

yes 4. Were the people serving the meal clean and wearing ~~aprons~~?

yes 5. Did the food served seem to be at the right temperature?

Hot Food

Cold Food

NO 6. Was there a lot of left-over food on people's plates?

Comments:

I don't recall seeing aprons but staff serving were clean and silverware was wrapped.



1- Friday
Tator Tot Casserole
Green Beans
Wheat Roll
Mixed Berries
Ice Cream
MO: Rice/Beans
SO: Chef's Salad

Cornerstone Community Center (DeForest)



3. **JUST MY SIZE**

- ◆ Pulled Pork (slider size)
- ◆ Fries
- ◆ Ziggy's Smoked Baked Beans
- ◆ Fruit Cup
- ◆ Ice Cream Dip of your choice

Ziggy's BBQ (through Oregon Area Senior Center)