

**DANE COUNTY
POLICY AND FISCAL NOTE**

<input checked="" type="checkbox"/> Original	<input type="checkbox"/> Update	Substitute No. _____
Sponsor: Furman		Resolution No. 2026 RES-036
Vote Required: Majority <input checked="" type="checkbox"/>		Ordinance Amendment No. _____
Two-Thirds _____		3/4 _____

Title of Resolution or Ord. Amd.:

AUTHORIZING A CONTRACT FOR AURELIAN VOICE ASSISTANT PLATFORM

Policy Analysis Statement:

Brief Description of Proposal -
This resolution authorizes the 1 year subscription of a platform that will answer and process non-emergency calls

Current Policy or Practice -
Public Safety Communications currently uses Comtech-Solacom interactive voice response unit that is outdated and redirects approximately 12% of non-emergency callers, but cannot affect dispatch or create a call

Impact of Adopting Proposal -
Aurelian would actively query callers to create a call for dispatch, redirect or provide information to caller's request, potentially reducing up to 45% of PSC's non-emergency call volume

Fiscal Estimate:

<u>Fiscal Effect (check all that apply) -</u>	<u>Budget Effect (check all that apply)</u>
<input type="checkbox"/> No Fiscal Effect	<input checked="" type="checkbox"/> No Budget Effect
<input type="checkbox"/> Results in Revenue Increase	<input type="checkbox"/> Increases Rev. Budget
<input checked="" type="checkbox"/> Results in Expenditure Increase	<input type="checkbox"/> Increases Exp. Budget
<input type="checkbox"/> Results in Revenue Decrease	<input type="checkbox"/> Decreases Rev. Budget
<input type="checkbox"/> Results in Expenditure Decrease	<input type="checkbox"/> Decreases Exp. Budget
	<input type="checkbox"/> Increases Position Authority
	<input type="checkbox"/> Decreases Position Authority
	Note: if any budget effect, 2/3 vote is required

Narrative/Assumptions about long range fiscal effect:

If effective would increase operational costs based on call volume the platform resolves

Expenditure/Revenue Changes:

	Current Year		Annualized			Current Year		Annualized	
	Increase	Decrease	Increase	Decrease		Increase	Decrease	Increase	Decrease
Expenditures -					Revenues -				
Personal Services					County Taxes				
Operating Expenses	\$155,000				Federal				
Contractual Services					State				
Capital					Other				
Total	\$155,000	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

Personnel Impact/FTE Changes:

None

Prepared By:

Agency: PublicSafetyCommunications	Division:	
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