

Area Agency on Aging (AAA) 2024 Annual Report

**Presentation for the Dane County
Health & Human Needs Committee**

8/7/25



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Review: The Aging Network

U.S. Department of Health & Human Services



Administration for Community Living (ACL)



State Unit on Aging

(WI Bureau of Aging and Disability Resources, Division of Public Health)



Area Agencies on Aging (Dane, GWAAR, Milwaukee)



Focal Points and other Community Partners

What is AAA of Dane County?

- Area Agency on Aging (one of three in Wisconsin)
 - GWAAR and Milwaukee are the two others in Wisconsin
- Supports successful delivery of aging programs
- Provides the following to ensure quality programs and services for older adults:
 - OAA Policy interpretation / assistance in implementation
 - Training
 - Advocacy for Older Adults
 - Quality assurance and improvement
 - Area Planning for Aging
 - Distributes Federal Older American Act Funding

Role of AAA Board

The AAA Board is designated as the planning, policy, and advocacy body of the Area Agency on Aging of Dane County. Primary responsibilities include:

- Develop and approve the Dane County Aging Plan in accordance with state and federal regulations (Older Americans Act, Sec. 306).
- Monitor all programs and services for older adults that are directly provided for or contracted by the Area Agency on Aging.
- Investigate the needs of older adults and existing programs that serve those needs including, but not limited to, holding public hearings.
- Provide a public information and advocacy service for the aging population in Dane County.
- Serve in an advisory capacity to the County Executive and provide a voting member to serve on the County's Health & Human Needs Committee and Specialized Transportation Commission.
- Serve as an advocate for older adults with local, state, and federal governmental bodies and the community-at-large.
- Investigate the changing needs of older adults in Dane County and the existing programs that serve those needs and make recommendations.
- Act as decision makers on available community grant awards.

Dane County Area Agency on Aging - Aging Plan 2025-2027

- ▶ A road map to meet the needs of all older adults and their caregivers and create supportive systems to help them age in place
- ▶ Goal: to engage in policy/system/environment-change work
 - ▶ Centering equity
 - ▶ Incorporating health data and data from other sectors
 - ▶ Extensive engagement with communities who have underutilized/not utilized our services and/or organizations serving them
 - ▶ Engaging with potential new partners
 - ▶ Identify gaps in data, planning, service delivery



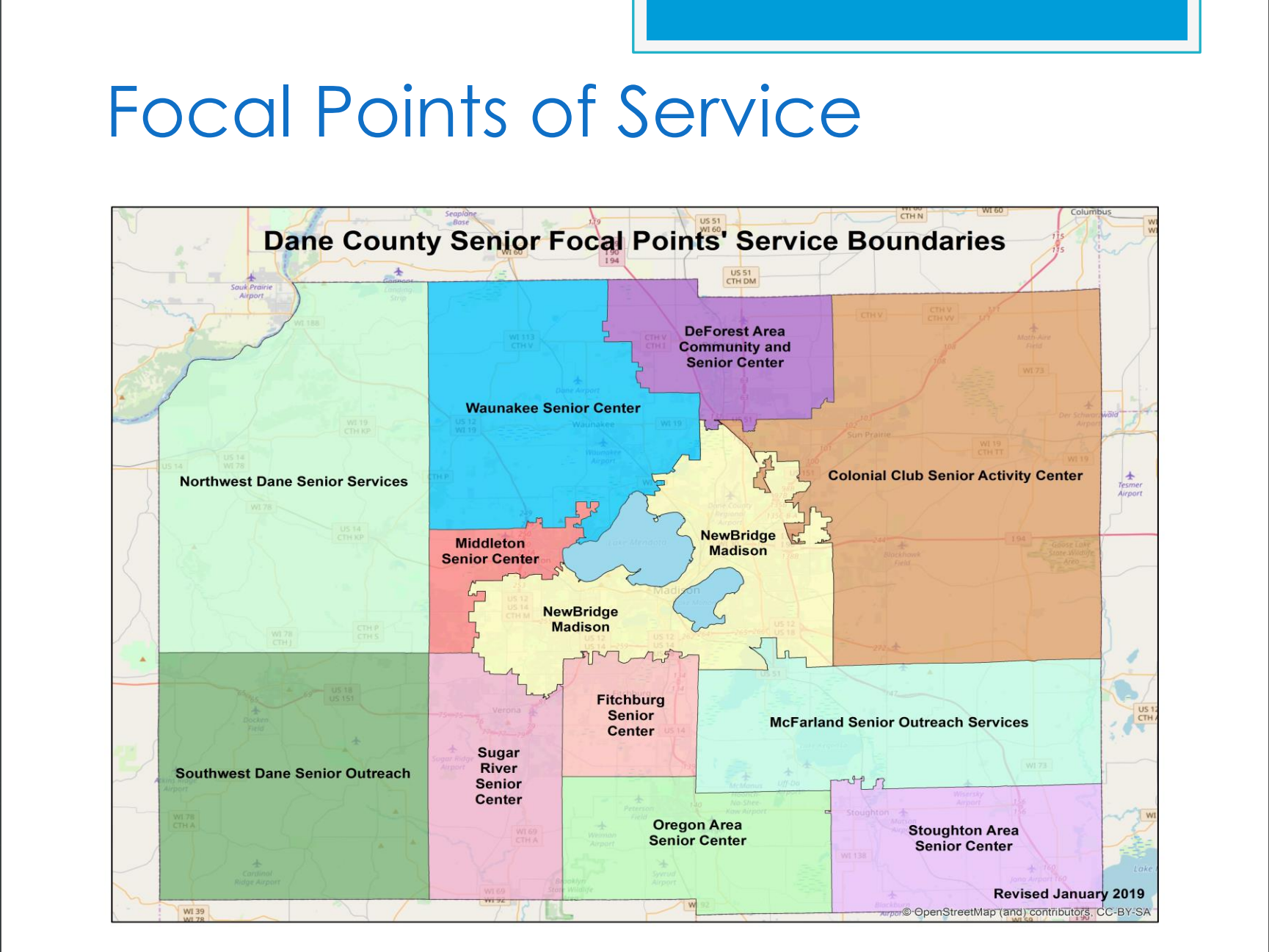
Scope of Community Engagement

Dane County AAA staff and interns:

- ▶ connected with 38 community agencies and partners throughout the community engagement and outreach process via focus group or key informant interview
- ▶ interviewed a total of 108 under-resourced, LGBTQ+ / BIPOC or immigrant older adults connected to these community organizations
- ▶ engaged in 31 focus groups/key informant interviews
- ▶ Interviewed a total of 222 people, including providers, community members, and others who work in or represent folks in the field of aging or an adjacent field
- ▶ Folks interviewed were involved in areas such as homelessness, dementia care, care-giving, transportation, health-care, mental health, senior center leaders, focal points (case managers and directors)
- ▶ AAA board and committee members completed 12 interviews with older adults in their community's similar questions about needs and service gaps.

Key Themes Around Needs and Barriers

- ▶ Affordable and accessible housing with universal design; support with home modification
- ▶ Affordable and accessible transportation that also ensures language access
- ▶ Aging supports and services to age in place
- ▶ Age-friendly systems and supports in the homelessness service system
- ▶ Safe spaces and supports of LGBTQIA+ older adults that are welcoming
- ▶ Gathering spaces for older adults in BIPOC and immigrant communities
- ▶ Alignment of health and social services to provide holistic care
- ▶ Culturally and linguistically appropriate services
- ▶ Access to knowledge and information about services for those not connected to aging services
- ▶ Mental health supports that are trauma informed and offered with cultural humility



Older American Act Title III



- Largest title funded in OAA
- Target populations:
 - Low-income older adults
 - Older adults from minority populations
 - Older adults living in rural areas
 - Socially Isolated and economically under-resourced
- No income or asset test
- People must have the opportunity to contribute but they **cannot be charged a fee**
- Counties must match 10-20% of all OAA funds.



Title III Part B: Supportive Services

Supportive Services for the general well-being (mental & physical) and welfare of older adults

Title III B: Supportive Services

FY 2024= \$365,576

- Legal Services-Elder Benefit Specialists served 189 clients with 1,729 hours of service resulting in a gain of \$1,140,00 in benefits to older adults served
- Coordinated Transportation Services-RSVP Volunteer Driver Escort for 532 people and 1,722 rides
- Volunteer Programs-RSVP (505 volunteers), Guardianship/Rep Payee (23 volunteers)
- Community-based support services-Culturally Specific Programs for Under-resourced communities of older adults served 193 seniors with 966 hours of programming

Case Management

FY 2024 = No IIIB, All \$1,853,301 County GPR

- Primary goal is to provide older adults with the support they need to achieve and maintain optimum independence in their community
- Dane County is the only County in WI with a case management program. Case Management is not a mandated service, but IIIB funding can be used for this purpose. For this reason and the small amount of IIIB funding most counties receive, they cannot afford to use it for case management. Nor can Dane County, and thus this program is funded by tax levy entirely.
- 12 Contracts with focal point agencies to provide up to 39,217 hours of case management per year, achieving 28,512 hours of regular case management in 2024.

Title III Part C-1

Congregate Meals

FY 2024 = \$645,759



- \$1,475,586 Total Program Cost (\$829,827 is County GPR, senior donations, and focal point contributions)
- 99,450 meals served to 5,313 participants
- 26 Sites across Dane County
- At least 15 open on any given day Monday-Friday
- 42 older adults received individual nutrition counseling from dietitian (congregate, home delivered and community seniors)
- 3,510 received nutrition education (congregate and home delivered meal participants)
- 1,009 community seniors received farmers market vouchers for fresh vegetables and produce

Title III Part C-2

Home Delivered Meals

FY 2024 = \$404,978 + \$113,232 USDA



- Total Program Cost is \$1,491,363 (\$937,153 is County GPR, Senior Donations, Program Income, and Local Municipal/Fundraising)
- 177,192 Meals Delivered to 2,520 participants

Title III Part D: Evidence-based Disease Prevention and Health Promotion Services

FY 2024: \$22,050

- **High level evidence-based**
 - **Falls Prevention (Safe Communities Contracted Agency)**
 - Stepping On- 146 seniors with 862 hours of classes
 - **Chronic Disease Self-Management Programs (unfunded, but coordinated by AAA)**
 - Mind Over Matter, Healthy Bladder, Healthy Bowels-16 seniors with 84 hours of classes
 - Healthy Living with Chronic Pain-6 seniors with 64 hours of classes
 - **Other Classes:**
 - Stepping Up Your Nutrition- 7 seniors with 2 hours of class
 - Stand Up Move More- 5 seniors with 26 hours of class



Title III Part E: National Family Caregiver Support Program FY 2024: \$177,138

- Caregiver Grants provided to 114 caregivers totaling \$131,000.
- Coordination and Connection of Caregivers with Caregiver Support Groups & Services
- Education about Caregiving Issues & Opportunities –Caregiver Chronicles

Other Programs/Funding

- Grants : Leck, Mally, Kasuda grants distributed for a total of \$23,307 for senior related projects by any non-profit
- Age Better at Home –Safety Assessments completed on 86 older adults in their homes (\$50,000 Levy Funded)
- Older Adult Mental Health Program- 1,165 hours of mental health counseling/referral services (\$262,825 Levy Funded)

Funding Sources

Federal & State

- Federal grant allocation (based on population formulas)
- State grant allocation (based on population formulas)
- Nutrition Services Incentive Program (NSIP-USDA)
 - Reimbursement for each eligible meal served in the prior fiscal year

Local

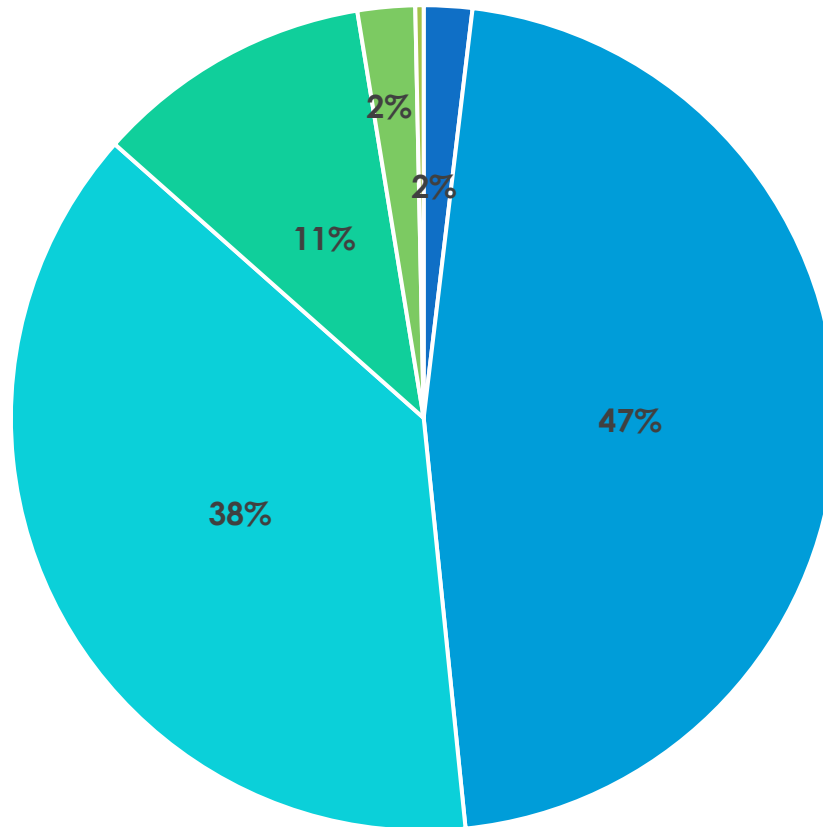
- County GRP-taxes
- County match
- Donations from private foundations, local civic groups, businesses, etc.
- Grants
- Gifts/bequeaths



Program Income / Contributions

- Voluntary participant donations made at dining center, via mail, etc.
- Reimbursement Family Care, Partnership, and IRIS
- Program Income

2024 AAA Revenue: \$5,085,419



- Basic County Allocation (BCA)
- County Levy
- Federal & State Grants (OAA)
- Nutrition Donations
- Meals
- Other Revenue



Questions?