

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	<i>Sun Prairie</i>
Date of Visit	<i>Sept 22, 2025</i>
Completed By	<i>Kathy Pajek</i>

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	
			Creation of an Inviting Atmosphere
	☒		Were you greeted as you came in? *
☒			Did the site appear clean & neat?
☒			Did the seating arrangement allow for new participants to be integrated into the group? (Sites need to avoid assigned or reserved seating.)
		☒	Were new participants introduced to the group? <i>only me</i>
☒	☒		Did participants at the site, seem to mix well together?
☒	☒		Was the site accessible to a physically disabled person?
	☒		If needed, was the contribution system explained?
☒			Did you see a donation box where contributions could be placed AND a sign nearby that explained the suggested contribution amount?
☒	☒		Was everything on the table that you needed to eat your meal? *
			Were the bathrooms clean?
Comments:			<i>* Came in the front door of the SNF and was given directions to the site. * Condiments on a side table</i>
			Participants
☒			Were participants friendly to you as a newcomer? *
☒			Did participants seem to enjoy talking to each other? <i>ABSOLUTELY</i>
			Did participants seem happy with the following?
☒			a) the site manager
☒			b) the volunteers
☒			c) the food <i>- several asked for 2nd's & took food home</i>
☒			d) the program
Comments:			<i>* Belle was very conversational</i>
			Site Manager
☒			Was the site manager readily identified (for example, the manager was wearing a badge, name tag, or introduced themselves)? *
☒			Was the site manager friendly and helpful to participants and volunteers?
			If working with food, was the site manager wearing a hair restraint and gloves?
Comments:			<i>* She also made & served the food. *</i>

Yes	No	N/A	Volunteers
☒			Were volunteers friendly and helpful to participants? *
☒			If working with food, were hair restraints and gloves worn? (If food is simply being carried from kitchen window to table, no gloves/hair restraints are required.)
Comments:			* Many of the diners were "regulars" who eat there everyday.
Yes	No	N/A	Reservations
☒			Was making the reservation easy?
		☒	Was parking available close to the site?
☒			Did the site have efficient and accurate registration procedures? *
Comments:			* Very convenient
Yes	No	N/A	Food
☒			Did the meal look good?
☒			Did the food taste good?
☒			Was the meal served on time?
☒			Were you offered milk if you ordered it?
☒			Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
	☒		Was there a lot of left-over food on people's plates?
Comments:			
Overall Feedback:			Very family-oriented location & staff. Some volunteers stayed to play cards & spoke to all the other diners. Many diners remained at the site after the meal — chatting, waiting for a ride.

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	De Forest Family Restaurant
Date of Visit	9/3/2025
Completed By	Kathy Pazar

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
☒	☐	☐	Were you greeted as you came in?
☒	☐	☐	Did the site appear clean & neat?
☒	☐	☐	Did the seating arrangement allow for new participants to be integrated into the group? (Sites need to avoid assigned or reserved seating.)
☐	☒	☐	Were new participants introduced to the group?
☒	☐	☐	Did participants at the site, seem to mix well together?
☒	☐	☐	Was the site accessible to a physically disabled person?
☒	☐	☐	If needed, was the contribution system explained?
☒	☐	☐	Did you see a donation box where contributions could be placed AND a sign nearby that explained the suggested contribution amount?
☒	☐	☐	Was everything on the table that you needed to eat your meal?
☒	☐	☐	Were the bathrooms clean?

Comments: There were tables & booths and many conversations flowed across tables.

Yes	No	N/A	Participants
☐	☐	☒	Were participants friendly to you as a newcomer?
☒	☐	☐	Did participants seem to enjoy talking to each other?
☐	☐	☐	Did participants seem happy with the following?
☐	☐	☒	a) the site manager
☒	☐	☐	b) the volunteers
☒	☐	☐	c) the food
☒	☐	☐	d) the program

Comments: Many people conversed w/ the volunteers and said "See you next time!"

Yes	No	N/A	Site Manager
☐	☐	☐	Was the site manager readily identified (for example, the manager was wearing a badge, name tag, or introduced themselves)? NO NAME TAG
☒	☐	☐	Was the site manager friendly and helpful to participants and volunteers?
☐	☐	☒	If working with food, was the site manager wearing a hair restraint and gloves?

Comments: Site manager was standing in the entry w/ a lap top and talking w/ participants

Yes	No	N/A	Volunteers
☒	☐	☐	Were volunteers friendly and helpful to participants?
☐	☐	☒	If working with food, were hair restraints and gloves worn? (If food is simply being carried from kitchen window to table, no gloves/hair restraints are required.)
Comments:			<i>I didn't see the kitchen staff. Servers were very friendly.</i>
Yes	No	N/A	Reservations
☒	☐	☐	Was making the reservation easy?
☒	☐	☐	Was parking available close to the site?
☒	☐	☐	Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
☒	☐	☐	Did the meal look good?
☒	☐	☐	Did the food taste good?
☒	☐	☐	Was the meal served on time?
☐	☐	☒	Were you offered milk if you ordered it?
☒	☐	☐	Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
☐	☒	☐	Was there a lot of left-over food on people's plates?
Comments:			<i>Coffee, tea, milk was noted on the menu.</i>
Overall Feedback:			<i>Very friendly staff Food (restaurant) was presented nicely and tasted good. many options — 6 breakfast 6 lunch</i>

hours 10-1 ~~Th-F~~ 57 diners
Wednesday

There are usually closer to 70 diners but there is construction all around the restaurant.

DANE COUNTY SENIOR NUTRITION PROGRAM - DINING SITE REVIEW

Site Name	Kavanaugh's #
Date of Visit	August 6, 2025
Completed By	Kathy Patak

Please indicate the appropriate response for each statement listed by checking Yes, No, or N/A in the corresponding space. Use the space provided at the end of each section to provide additional comments or to clarify your responses. Thank you!

Yes	No	N/A	Creation of an Inviting Atmosphere
☒			Were you greeted as you came in?
☒			Did the site appear clean & neat?
☒			Did the seating arrangement allow for new participants to be integrated into the group? (Sites need to avoid assigned or reserved seating.)
		☒	Were new participants introduced to the group?
☒			Did participants at the site, seem to mix well together?
☒			Was the site accessible to a physically disabled person?
☒			If needed, was the contribution system explained?
☒			Did you see a donation box where contributions could be placed AND a sign nearby that explained the suggested contribution amount?
☒			Was everything on the table that you needed to eat your meal?
			Were the bathrooms clean?
Comments:			Lots of socializing between volunteers and diners.
Yes	No	N/A	Participants
☒			Were participants friendly to you as a newcomer?
☒			Did participants seem to enjoy talking to each other?
			Did participants seem happy with the following?
☒			a) the site manager
☒			b) the volunteers
☒			c) the food
☒			d) the program
Comments:			Lots of socializing, discussions, laughter
Yes	No	N/A	Site Manager
☒			Was the site manager readily identified (for example, the manager was wearing a badge, name tag, or introduced themselves)?
☒			Was the site manager friendly and helpful to participants and volunteers?
☒			If working with food, was the site manager wearing a hair restraint and gloves?
Comments:			

Yes	No	N/A	Volunteers
☒	☐	☒	Were volunteers friendly and helpful to participants?
☒	☐	☐	If working with food, were hair restraints and gloves worn? (If food is simply being carried from kitchen window to table, no gloves/hair restraints are required.)
Comments:			<i>There weren't many participants there as I was there towards the end of the dinner.</i>
Yes	No	N/A	Reservations
☒	☐	☐	Was making the reservation easy?
☒	☐	☐	Was parking available close to the site?
☒	☐	☐	Did the site have efficient and accurate registration procedures?
Comments:			
Yes	No	N/A	Food
☒	☐	☐	Did the meal look good?
☒	☐	☐	Did the food taste good?
☒	☐	☐	Was the meal served on time?
☒	☐	☐	Were you offered milk if you ordered it?
☒	☐	☐	Did the food served seem to be at the right temperature? (Hot food hot, cold food cold)
☐	☒	☐	Was there a lot of left-over food on people's plates?
Comments:			
Overall Feedback:			<i>Food was well liked, prepared and visually pleasing. Lots of conversation in the dining room. 110 diners</i>